



STAR ALLIANCE

STAR ALLIANCE LOS ANGELES LOUNGE AGAIN VOTED BEST  
ALLIANCE LOUNGE AT SKYTRAX WORLD AIRLINE AWARDS

Accolade Received Fourth Year Running

Star Alliance Voted Best Airline Alliance at Skytrax

LOS ANGELES, USA – July 19<sup>th</sup>, 2017 – The Star Alliance Lounge at Los Angeles International Airport was voted best Alliance Lounge at the Skytrax World Airline Awards for the fourth year in a row.

“We are honoured that our customers have once again bestowed this prestigious accolade on our Los Angeles Lounge. It is testimony to the fact that our customers have confidence in our Alliance lounge product and I would like to thank them for their continued loyalty”, said Jeffrey Goh, CEO Star Alliance.

Handing over the award to the Los Angeles Lounge team he continued: “A special thank you also goes to the entire team running the Los Angeles Lounge. There is no doubt in my mind that your professionalism and customer service mindedness strongly contributed to Star Alliance retaining the award once again”.

The award winning Los Angeles lounge is located in the Tom Bradley International Terminal at LAX and was developed and is managed by member carrier Air New Zealand, on behalf of Star Alliance.

“Receiving this accolade for the fourth year in a row shows the lounge is clearly meeting the needs of customers. Air New Zealand is extremely proud to have designed this space and to be delivering a world-class lounge experience to eligible Star Alliance customers every day,” says Air New Zealand General Manager Customer Experience Anita Hawthorne.

The Lounge accommodates up to 400 Business Class and Star Alliance Gold passengers and has an additional exclusive area for First Class passengers. Different experience zones accommodate the various

passenger needs, ranging from social gatherings to quiet time away from home. The lounge offers a bar area for socialising, a library space, a den, a study and a media room. Guests can enjoy a cocktail at the bar, a well-appointed buffet and noodle bar as well as an a la carte dining option in the First Class section. From time to time, the lounge also features special culinary events, creating a more entertaining dining experience. Guests wishing to work can do so from the location of their choice, making use of the high-speed wi-fi, along with the printing, fax and copy services which are available on request. In addition to traditional power outlets, customers can also make use of USB power ports to recharge their mobile devices. Passengers wishing to freshen up before their flight can do so in one of eight shower suites. The highlight is without doubt the unique open air terrace which offers panoramic views of the northern runway towards Hollywood Hills. This space provides passengers with an unparalleled sensory experience, complete with fire pits and a water wall.

In addition to the Star Alliance branded lounge at LAX, member carriers Air Canada and United provide lounges in Terminals 6 and 7 respectively.

“With lounge access continually rated as a key alliance benefit by our customers, Star Alliance will continue to invest in its lounge product. Our seventh branded lounge was recently opened in Rome, with the lounges in Paris and Nagoya set to be renovated in the near future, and our eighth branded lounge to be opened in Amsterdam in early 2019”, commented Goh.

Star Alliance First and Business Class passengers as well as Star Alliance Gold Card holders currently have access to more than 1,000 lounges across the Alliance’s global airline network. In addition to airlines’ own lounges and those operated by third parties, Star Alliance offers seven branded lounges. Besides [LAX](#), these are located in [Buenos Aires \(EZE\)](#), [Nagoya \(NGO\)](#), [Paris \(CDG\)](#), [Rio de Janeiro \(GIG\)](#), [Rome \(FCO\)](#) and [São Paulo \(GRU\)](#).

The Star Alliance branded lounges can also be explored virtually on [www.staralliance.com/lounges](http://www.staralliance.com/lounges) which allows users to “visit” the lounges in the digital world. Take a [virtual walk](#) through the award-winning lounge.

About Star Alliance:

The Star Alliance network was established in 1997 as the first truly global airline alliance to offer worldwide reach, recognition and seamless service to the international traveller. Its acceptance by the market has been recognized by numerous awards, including the Air Transport World Market Leadership Award and Best Airline Alliance by both Business Traveller Magazine and Skytrax. The [member airlines](#) are: Adria Airways, Aegean Airlines, Air Canada, Air China, Air India, Air New Zealand, ANA, Asiana Airlines, Austrian, Avianca, Avianca Brasil, Brussels Airlines, Copa Airlines, Croatia Airlines, EGYPTAIR, Ethiopian Airlines, EVA Air, LOT Polish Airlines, Lufthansa, Scandinavian Airlines, Shenzhen Airlines, Singapore Airlines, South African Airways, SWISS, TAP Air Portugal, THAI, Turkish Airlines, and United. Overall, the Star Alliance network currently offers more than [18,800 daily flights](#) to 1,317 airports in 193 countries. Further connecting flights are offered by Star Alliance Connecting Partner, Juneyao Airlines.

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