

FACTS & FIGURES



THE STAR ALLIANCE NETWORK

The Star Alliance network was created in 1997 to better meet the needs of the frequent international traveller.

Combined Total of the current Star Alliance member airlines:

Total revenue:	179.04 BUSD	Revenue Passenger Km:	1,739,41 bn
Daily departures:	More than 19,000	Annual Passengers:	762,27 m
Countries served:	195	Number of employees:	431,500
Airports served:	Over 1,300	Fleet:	5,013
Lounges:	More than 1,000		

MEMBER AIRLINES



Aegean Airlines is Greece's largest airline providing at its inception in 1999 until today, full service, premium quality short and medium haul services. In 2013, AEGEAN acquired Olympic Air and through the synergies obtained, network, fleet and passenger numbers expanded fast. The Group welcomed 14m passengers onboard its flights in 2018. The Company has been honored with the Skytrax World Airline award, as the best European regional airline in 2018. This was the 9th time AEGEAN received the relevant award. Among other distinctions, AEGEAN captured the 5th place, in the world's 20 best airlines list (outside the U.S.) in 2018 Readers' Choice Awards survey of Condé Nast Traveler. In June 2018 AEGEAN signed a Purchase Agreement with Airbus, for the order of up to 42 new generation aircraft of the



A320neo family and plans to place additional orders with lessors for up to 20 new A/C of the A320neo family.

For more information please visit www.aegeanair.com.

Total revenue:	USD 1.10 bn	Revenue Passenger Km:	11.92 m
Daily departures:	139	Annual Passengers:	7.19 m
Countries served:	44	Number of employees:	2,498
Airports served:	134	Joined Star Alliance:	June 2010
Fleet size:	49		

Aircraft Types: A321 – 200, A320 – 200, A319 – 200

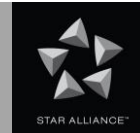
Hub Airport: Athens

Airport bases: Thessaloniki, Heraklion, Rhodes, Kalamata, Chania, Larnaka

Current as of: 14 MAY 19

AIR CANADA

Air Canada is Canada's largest domestic and international airline serving nearly 220 airports on six continents. Canada's flag carrier is among the 20 largest airlines in the world and in 2018 served nearly 51 million customers. Air Canada provides scheduled passenger service directly to 63 airports in Canada, 56 in the United States and 100 in Europe, the Middle East, Africa, Asia, Australia, the Caribbean, Mexico, Central America and South America. Air Canada is a founding member of Star Alliance, the world's most comprehensive air transportation network serving 1,317 airports in 193 countries. Air Canada is the only international network carrier in North America to receive a Four-Star ranking according to independent U.K. research firm Skytrax, which also named Air Canada the 2018 Best Airline in North America. For more information, please visit: aircanada.com/media, follow [@AirCanada](https://twitter.com/AirCanada) on [Twitter](https://twitter.com/AirCanada) and join Air Canada on [Facebook](https://www.facebook.com/AirCanada).



Total revenue:	13.94 BUSD	Revenue Passenger Km:	148.63 bn
Daily departures:	1,631	Annual Passengers:	50.9 m
Countries served:	63	Number of employees:	33,120
Airports served:	218	Joined Star Alliance:	May 1997
Fleet size:	397		

Aircraft types: Air Canada – Boeing 787-8/-9, Boeing 777-300ER/-200LR, Boeing 767-300ER, Airbus A330-300, Airbus A321-200, Airbus A320-200, Airbus A319-100, Boeing 737 MAX8, Embraer 190; Air Canada Rouge – Boeing 767-300ER, Airbus 319-100, Airbus 321-200; Air Canada Express - Embraer 175, Bombardier CRJ 900, Bombardier CRJ 100/200, Bombardier Q400, Bombardier Dash 8 300/100

Major hub airports: Toronto, Montreal, Vancouver

Current as of: 14 MAY 19



Air China Limited (Air China) is the national flag carrier of China and a leading provider of passenger, air cargo and airline-related services and products in China. Its operational headquarters is in Beijing, a major domestic and international hub in China. It also provides airline-related services, including aircraft maintenance, ground handling services in Beijing, Chengdu, and other locations. As of 30 June 2018, the Group operated a fleet of 662 aircraft with an average age of 6.74 years, while the Company operated a fleet of 397 aircraft with an average age of 6.76 years. The Company's passenger routes have expanded to 434 in total, across six continents of the world, comprising 308 domestic, 109 international and 17 regional routes. The Company's network covered 42 countries and regions and 189 cities, including 69 international, 4 regional and 116 domestic cities. Through Star Alliance, the Company's route network extended to 1,317 destinations in 193 countries. Air China was listed on Hong Kong Stock Exchange and London Stock Exchange on December 15, 2004 under codes 00753 and AIRC respectively. On August 18, 2006, Air China was listed on Shanghai Stock Exchange under code 601111. For further details, please visit Air China's website: www.airchina.com.cn.

Total revenue:	5.99 BUSD	Revenue Passenger Km:	76.7 bn
Daily departures:	1,300	Annual Passengers:	33.14 m
Countries served:	42	Number of employees:	29,429
Airports served:	189	Joined Star Alliance:	Dec 2007



Fleet: 397

Aircraft types: B737, B747, B777, B787, A350, A330, A321, A320, A319

Major hub airports: Beijing, Shanghai, Chengdu

Current as of: 11 JAN 19



India's national airline, Air India provides domestic and international air transport services for passenger and cargo carriage. Air India pioneered the country's aviation sector and its history is synonymous with the history of civil aviation in India. Air India embodies the spirit of India by extending warm hospitality and the urge to satisfy its guests an inherent characteristic of the country's culture.

Since the first flight on October 15, 1932, Air India has grown to become a mega international airline connecting to 41 destinations in the USA, Europe, Australia, Far East and South East Asia and the Gulf. The airline's domestic network covers 57 destinations (81 including the regional carriers network), including all state capital and far-flung areas of India's North-East, Ladakh, Andaman and Nicobar islands. The airline provides ground handling services, engineering & maintenance services, low-cost travel options and regional domestic services covering Pan-India operations, through its subsidiaries. Air India's young fleet of 127 aircraft comprises a mix of the latest state-of-the-art B787 Dreamliners, B777s, B747s, Airbus - A321s, A320s and A319s. Constantly adapting and re-inventing itself to stay ahead of competition, Air India has been and will continue to be committed to providing superior services supported by the latest technology to flyers worldwide.

Total revenue:	Approx. 3.2BUSD	Revenue Passenger Km:	46bn approx
Daily departures:	Approx. 470	Annual Passengers:	21.80 M
Countries served:	31	Number of employees:	10,887
Airports served:	123	Joined Star Alliance:	July 2014
Fleet:	127		

Aircraft types: B747-400, B777-200LR/300ER, B787-800, A319, A320, A320 Neo, A321

Major hub airports Delhi, Mumbai, Chennai, Kolkata, Bengaluru & Hyderabad.

Current as of: 14 MAY 19



Air New Zealand Limited is an international and domestic airline group that provides air passenger and cargo transport services, connecting customers to 20 ports within New Zealand and to ports in Australia, the Pacific Islands, China, Japan, Singapore, North America, South America and the United Kingdom.

The airline also encompasses business units providing engineering and ground handling services. Subsidiaries extend to booking systems, travel wholesaling and retailing services. Air New Zealand is renowned for its innovative approach to service and product design, including the revolutionary Economy Skycouch™, unique aircraft liveries and creative inflight safety videos which have proven to be huge hit, not only having captured the attention of customers on board but also going viral, collectively generating around 180 million hits online.

Total revenue:	3.7 BUSD	Revenue Passenger Km:	36.7 bn
Daily departures:	500+	Annual Passengers:	17 m
Countries served:	17	Number of employees:	12,000
Airports served:	51	Joined Star Alliance:	March 1999

Fleet: 113

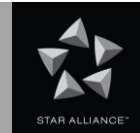
Aircraft types: B777-300, B777-200, B787-9, A321neo, A320neo, A320ceo, ATR72-500, ATR72-600, Q300

Major hub airports: Auckland, Los Angeles

Current as of: 14 MAY 19



Following the “Inspiration of Japan” high quality of service, ANA has been awarded the respected 5-Star rating every year since 2013 from SKYTRAX. ANA is the only Japanese airline to win this prestigious designation six years in a row. Additionally, ANA has been recognized by Air Transport World as “Airline of the Year” three times in the past 10 years - 2007, 2013 and 2018, becoming one of the few airlines winning this prestigious award for multiple times.



ANA was founded in 1952 with two helicopters and has become the largest airline in Japan, as well as one of the most significant airlines in Asia, operating 80 international routes and 118 domestic routes. ANA offers a unique dual hub model which enables passengers to travel to Tokyo and connect through the two airports in the metropolitan Tokyo, NARITA and HANEDA, to various destinations throughout Japan, and also offers same day connections between various North American, Asian and Chinese cities.

ANA has been a member of Star Alliance since 1999 and has joint venture partnerships with United Airlines, Lufthansa German Airlines, Swiss International Airlines and Austrian Airlines.

Besides the full service and award winner carrier ANA, the ANA Group has two LCCs as consolidated subsidiaries, Vanilla Air Inc. and Peach Aviation Limited. The ANA Group carried 53.8 million passengers in FY2017, has approximately 39,000 employees and a fleet of 260 aircraft. ANA is a proud launch customer and the biggest operator of the Boeing 787 Dreamliner.

For more information, please refer to the following link.

<https://www.ana.co.jp/group/en/>

Total revenue:	18.5 BUSD(FY2017)	Revenue Passenger Km:	89.4 bn (FY2017)
Daily departures	968	Annual Passengers:	53.9 m (FY2017)
Countries served:	23	Number of employees:	13,928 (FY2017)
Airports served	98	Joined Star Alliance:	October 1999
Fleet:	266		

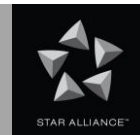
Aircraft type: Aircraft types: B777-300, B777-200, B787-8, B787-9, B787-10, 767-300, B737-800, B737-700, B737-500, A320, A321, DHC8-400

Major hub airports: Tokyo - Narita, Tokyo - Haneda

Current as of: 14 MAY 19

ASIANA AIRLINES 

Asiana Airlines was founded in 1988 and has been awarded 5 stars by Skytrax for 12 consecutive years since 2007. Headquartered in Seoul, South Korea, Asiana Airlines operates 76 international passenger routes to 64 destinations in 22 countries and 27



cargo routes to 27 cities in 11 countries. The airline is operating cutting-edge A350s

with in-flight connectivity to popular destinations including Hanoi, London, Los Angeles, San Francisco, and Seattle. Asiana Airlines aims to enhance its profit capability by commencing new direct flights to Ulaanbaatar, Mongolia in 2019. Asiana Airlines became a Star Alliance member in 2003. For more information, please visit <https://flyasiana.com/C/KR/EN/index>

Total revenue:	6.295 BUSD	Revenue Passenger Km:	45.0 bn
Daily departures:	277	Annual Passengers:	18.9m
Countries served:	22	Number of employees:	11,741
Airports served:	76	Joined Star Alliance:	March 2003
Fleet size:	84		

Aircraft types: A380-800, A350-900, A330-300, A321-100/200, A320-200, B777-200ER, B747-400/SF/F, B767-300/F

Major hub airports: Seoul - Incheon, Seoul - Gimpo

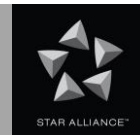
Current as of: 14 MAY 19

Austrian

Austrian Airlines is Austria's largest carrier and operates a global route network of approximately 130 destinations, being particularly dense in Central and Eastern Europe with 35 destinations. Thanks to its favorable geographical location at the heart of Europe, the company's hub at Vienna International Airport is the ideal gateway between East and West.

Austrian Airlines is part of the Lufthansa Group, Europe's largest airline group, and a member of the Star Alliance, the first global alliance of international airlines.

Total revenue:	2.497 BUSD*	Revenue Passenger Km:	21.965bn
Daily departures:	414	Annual Passengers:	13.9m
Countries served:	58	Number of employees:	7.083
Airports served:	130	Joined Star Alliance:	March 2000



Fleet: 83

Aircraft type: Boeing 777-200, Boeing 767-300, Airbus A321, A320, A319, Embraer 195, Bombardier Q400

Major hub airports: Vienna

* 2.178 billion Euro total gross revenue, exchange rate 31/12/2018

Current as of: 14 MAY 19



Avianca is the commercial brand that represents the Latin American airlines integrated in Avianca Holdings S.A., offering passenger transportation, air cargo and parcel services, and other specialized aviation services. Its comprehensive route network serving passengers throughout the Americas and Europe is operated with a modern fleet of short, medium, and long-haul aircraft.

Recognized repeatedly by passenger surveys, its people strive to provide world class service with excellence. The airline offers its loyalty program, LifeMiles, which provides a wide range of benefits and travel options to its over 8,9 million of members.

Total revenue:	4.8 BUSD	Revenue Passenger Km:	43.7 bn
Daily departures:	750	Annual Passengers:	30.5 m
Countries served:	27	Number of employees:	19,000
Airports served:	102	Joined Star Alliance:	June 2012

Fleet: 190

Aircraft type: Boeing 787, Airbus A318, A319, A320, A321, A330-200, A330-300, ATR 42, ATR 72, CESSNA208 and Embraer E190.

Major hub airports: Bogota, Colombia; San Salvador, El Salvador; Lima, Peru.



Brussels Airlines, part of Eurowings and member of the Lufthansa Group, is the leading Belgian airline operating out of the capital of Europe. With flights to European, African and North American destinations, Brussels Airlines offers an excellent network for travel to, from and via its home base and Star Alliance hub at Brussels Airport. Brussels Airlines further completes its network offer thanks to a close cooperation with other Star Alliance member airlines that operate to and from Brussels Airport.



The Belgian airline was founded in 2002 and is 100% owned by Deutsche Lufthansa AG. On its long-haul flights, Brussels Airlines offers a Business Class with full flatbeds

and state-of-the-art inflight entertainment, an Economy Class with ergonomic seats and individual inflight entertainment touchscreens, as well as a quiet and relaxing Premium Economy Class.

On its European routes, Brussels Airlines offers the choice between four travel experiences catering for the needs of both price- and service- sensitive passengers: the economy class solutions Flex&Fast, Light&Relax and Check&Go, and the business class option Bizz&Class. The company connects the European capital to 26 long-haul destinations and more than 80 European cities.

Daily departures:	250	Annual Passengers:	10 m
Countries served:	49	Number of employees:	4000
Airports served:	118	Joined Star Alliance:	December 2009
Fleet:	48		

Aircraft types: 22 Airbus A 319; 16 Airbus A 320; 10 Airbus A 330-200/300

Major hub airport: Brussels Airport

Current as of: 14 MAY 19

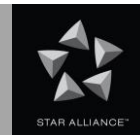


Copa Airlines and Copa Airlines Colombia, subsidiaries of Copa Holdings, are the leading airlines in Latin America for passengers and cargo. Copa Airlines currently offers service in 81 destinations in 33 countries, in North, Central and South America and the Caribbean. Throughout more than 70 years of uninterrupted operations, they have managed to make the Hub of the Americas, located in Panama, into the leading hub of the continent and connecting passengers quickly and efficiently all over the continent.

Copa Airlines has been rewarded thanks to its punctuality close to 90%, one of the best indicators in the industry. Thanks to this punctuality, Copa Airlines has been recognized by FlightStats, for the sixth year in a row, as the most punctual airline in

Latin America, and by the Official Airline Guide (OAG) as the most punctual airline in the world, for its results obtained in 2018.

Total revenue:	2.68 BUSD	Revenue Passenger Km:	33.5 bn
Daily departures:	340 approx.	Annual Passengers:	14.3 m



Countries served:	33	Number of employees:	9,204
Airports served:	81	Joined Star Alliance:	June 2012
Fleet size:	104		
Aircraft types: 14 Boeing 737-700, 68 Boeing 737-800, 6 Boeing 737 MAX9, 16 EMB-190			
Major hub airport: Panama			

Current as of: 14 MAY 19

CROATIA AIRLINES

Croatia Airlines, the Croatian flag carrier, was registered under the name of Zagreb Airlines d.d. in 1989. Since July 1990, the company has been operating under its present name.

Croatia Airlines is a full-service carrier that provides domestic and international air passenger and cargo transport services. It also provides aircraft maintenance and professional training of aviation personnel.

In its 30 years of operations the company has been recognized by its passengers for flight safety, quality of services and professional staff.

Croatia Airlines significantly contributes to the development of Croatian tourism considering that, on an annual basis, one third of all tourists arriving to Croatia by plane fly Croatia Airlines.

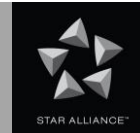
For further information please visit www.croatiaairlines.com

Total revenue:	271 MUSD	Revenue Passenger Km:	1.67 bn 1.67
Daily departures:	93	Annual Passengers:	2,17 m
Countries served:	24	Number of employees:	1005
Airports served:	39	Joined Star Alliance:	Dec 2004
Fleet:	12		

Aircraft type: A320-200, A319-100, Dash 8-Q400

Major hub airports: Zagreb

Current as of: 14 MAY 19



EGYPTAIR is the world-renowned national airline of Egypt based in the Cosmopolitan city of Cairo. In more than 87 years, EGYPTAIR has experienced extraordinary growth and taken the lead to be the first airline in the Middle East and Africa, and the seventh in the world to join IATA.

EGYPTAIR operates its services to four continents around the world onboard a fleet that includes the Dreamliner B787-9, B777-300ER, A330-300 and the new B737-800NG. Egypt's flag carrier is implementing its fleet modernization plan by adding up to 45 new aircraft including 5 additional Boeing Dreamliner 787-9, Airbus A320 Neo and Airbus A200 for long, medium and short haul services.

EGYPTAIR currently operates from Cairo Airport's TB3 & TB2 providing optimum travel connections due to its location on the crossroads of the world continents.

Total revenue:	1.73 BUSD	Revenue Passenger Km:	18.64 bn
Daily departures:	220	Annual Passengers:	7.54 m
Countries served:	47	Number of employees:	9,000
Airports served:	72	Joined Star Alliance:	July 2008
Fleet:	69		

Aircraft types: Dreamliner B787-9, B777-200/300ER, A340-200, A330-300/200, A321-200, A320-200, B737-500/800/800NG, Embraer E-170 and A300-600 freighter

Major hub airport: Cairo

Current as of: 14 MAY 19



As flag carrier of Ethiopia, Ethiopian Airlines has become one of the continent's leading carriers, unrivalled in Africa for efficiency and operational success, turning profits for most years of its existence. Ethiopian Airlines was established on December 21, 1945. As one of the pioneer African airlines, Ethiopian began operations, with DC-3/C-47 aircraft. It has now become one of Ethiopia's major industries and an institution in Africa, operating a modern and environmental friendly



fleet. It commands the lion's share of the pan African network, including the only daily east-west flight across the continent. Ethiopian's network spans to Europe, North America, South America, Africa, Middle East and Asia, connecting cities across the globe. The airline is currently implementing its 15-year strategic plan called "Vision 2025" with the goal of becoming the leading aviation group in Africa. Ethiopian is proud to be a Star Alliance Member since

December 2011.

Total revenue:	3.32 BUSD	Revenue Passenger Km:	39.15 bn
Daily departures:	314	Annual Passengers:	10.63 m
Countries served:	75	Number of employees:	16,732*
Airports served:	126	Joined Star Alliance:	December 2011

Fleet size: 108

Aircraft types: B777-300ER, A350-900, B787-9/-8, B777-200LR, B777F, B767-300, B737-700/-800NG/-800SF/-8 MAX, Q400NG

Major hub airports: Addis Ababa (main hub), Lomé (Togo), Lilongwe (Malawi), and Liège (Belgium- cargo hub)

Notes to Editors:

* Number of employees includes those working on contract basis and those handling outsourced services

Current as of: 11 JAN 19



Founded in March 1989, EVA Air, a one-hundred-percent privately owned Taiwanese airline, is the sister company of Evergreen Marine Corporation, which is the world-famous shipping line in terms of container operation. Since the inauguration of its maiden flight on July 01, 1991, EVA Air is currently serving 58 destinations over four continents, except Africa, with 79 aircraft and is still steadily expanding its operation network and fleet. EVA Air became a Star Alliance member on 18 June 2013.

Total revenue:	4.1BUSD	Revenue Passenger Km:	48.3bn
Daily departures:	162	Annual Passengers:	12.5m
Countries served:	18	Number of employees:	10,833
Airports served:	58	Joined Star Alliance:	June 2013
Fleet:	79		



Aircraft type: 777-300ER, 787-9, A330-300, A330-200, A321-200, ATR72-600

Major hub airports: Taipei

Current as of: 14 MAY 19



We are currently the fastest growing airline in Europe. Every year we host on board our aircraft more than 9 million passengers, providing them with shortest and most comfortable journeys to more than 100 destinations worldwide.

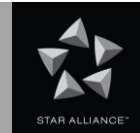
As the only airline in the Central and Eastern European region, we offer direct long-haul flights to Singapore, New York, Chicago, Toronto, Beijing, Tokyo, Seoul, Los Angeles, Newark, building our leadership position in the region. This year LOT will fly to Miami, New Delhi and Sri Lanka for the first time.

Warsaw is an efficient and competitive transfer hub for Poland and Central-Eastern Europe. A well-designed route network, fast transfers, convenient departure and arrival times, plus an optimal location in the center of Europe with user-friendly airport infrastructure.

We have spread our wings - our fleet is one of the youngest in Europe and we are the only airline to operate all long-haul flights with the most cutting-edge aircraft in the world - the Boeing 787 Dreamliner. In 2017, following growing demand in the short and medium haul markets, we expanded our fleet with new aircraft from B737 family. In 2018, our fleet has been enriched with Boeing 787-9.

Our passengers travel in the way they want. Thanks to a wide range of classes, fares, products and services, we offer them great freedom to plan their journey based on their favorite, most useful and helpful elements. This also makes us the first-choice airline for a growing number of passengers in the region. Customer trust is also underlined by the numerous awards we receive every year.

LOT is all about people - who are full of positive energy and the ability to successfully combine modernity with tradition. The best pilots, many of them renowned as world champions, professional cabin crews and ground staff serve our passengers every day with commitment and smiles. We are proud that we are building Poland's most international brand together.



Total revenue:	1.51 BUSD	Revenue Passenger Km:	16.62 bn
Daily departures:	380	Annual Passengers:	9 m
Countries served:	50	Number of employees:	1,690
Airports served:	90	Joined Star Alliance:	October 2003

Fleet: 75

Aircraft types: Boeing 787-8/-9, Boeing 737-400/-800/-MAX 8, Embraer 195/175/170, Bombardier Dash Q400

Major hub airport: Warsaw Chopin Airport

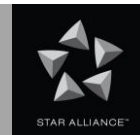
Current as of: 14 MAY 19



Lufthansa is the biggest airline within the Lufthansa Group. Not only is Lufthansa the first Five Star Airline in Europe, Lufthansa also has been elected ATW Airline of the Year 2019. As one of the world's largest and most prestigious airlines, Lufthansa currently flies to 214 destinations in 75 countries on 4 continents. In the 2018 business year, the airline welcomed around 70.1 million passengers on board its flights. Headquartered in Cologne and with hubs in Frankfurt/Main and Munich, Lufthansa employs more than 34,754 people. As an industry innovator, Lufthansa has long been committed to environmental care and sustainability, operating one of the most technologically-advanced and fuel-efficient fleet in the world. Its long-haul fleet includes the Boeing 747-8 and the Airbus A380. The airline is the largest European operator of the A380 and was also the launch customer for the new Boeing 747-8. With the arrival of the A350-900, Lufthansa welcomes a state-of-the-art newcomer to its fleet. The A350-900 is currently the world's most modern and most environmentally-friendly long-haul aircraft. It uses 25 percent less kerosene, produces 25 percent fewer emissions and is significantly quieter on take-off than comparable types of aircraft.

Lufthansa's fleet currently consists of 351 aircraft.

Total revenue:	15.9 BUSD	Revenue Passenger Km:	160 bn
Daily departures:	1710	Annual Passengers:	70.1
Countries served:	75	Number of employees:	34,754
Airports served:	214	Joined Star Alliance:	May 1997
Fleet size:	351		



Aircraft types: A380-800, 747-8i, 747-400, A350-900, A340-600/300, A330-300, A321-100/200, A320-200, A320neo, A319-100, Embraer 195/190, CRJ900

Major hub airports: Frankfurt am Main, Munich

Current as of: 14 MAY 19



SAS, Scandinavia's leading airline, carries more than 30 million passengers annually to, from and within Scandinavia. We connect our three main hubs –

Copenhagen, Oslo and Stockholm - with 125 destinations in Europe, the US and Asia.

Spurred by our Scandinavian heritage and sustainable values, SAS will reduce total carbon emissions by 25% and operate with biofuel equivalent to the total consumption of all domestic SAS flights, by 2030.

In addition to airline operations, SAS offers ground handling services, technical maintenance and air cargo services. SAS is a founding member of Star Alliance™ and together with partner airlines offers almost 19,000 daily flights to more than 1,300 destinations around the world.

Total revenue:	4.90 BUSD	Revenue Passenger Km:	39.9 bn
Daily departures:	817	Annual Passengers:	30 m
Countries served:	> 30	Number of employees:	10,261
Airports served:	126	Joined Star Alliance:	May 1997
Fleet:	156		

Aircraft type: Airbus A340-300, Airbus A330-300, Airbus A350, Airbus A319/A320/A320neo/A321, Boeing 737NG, Bombardier CRJ900 and ATR-72

Major hub airports: Copenhagen, Oslo, Stockholm

Current as of: 14 MAY 19



A STAR ALLIANCE MEMBER 

Shenzhen Airlines Co., Ltd, was founded in November 1992 and started operations on September 17 of the following year. With Air China and Shenzhen International Total Logistics (Shenzhen) Co, Ltd as its major shareholders, Shenzhen Airlines focuses on business of passenger, cargo and mail transportation. Its flight network covers major cities in China and extends to Hong Kong, Macao, Taiwan, Japan, Korea, Thailand, Singapore, Malaysia, Vietnam, Cambodia, Indonesia and the

United Kingdom.

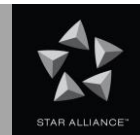
Having matured in the Shenzhen Special Economic Zone, Shenzhen Airlines is deeply rooted in Shenzhen, constructing "air corridors" to facilitate the city's international trade and cultural exchanges. Apart from its own development, Shenzhen Airlines voluntarily engages its social responsibility and serves the community with gratitude. Thus the company is widely regarded as a "Shining Name Card of Shenzhen".

Total revenue:	3.895 BUSD	Revenue Passenger Km:	49.1 bn
Daily departures:	850	Annual Passengers:	31.32 m
Countries served:	10	Number of employees:	25,732
Airports served:	84	Joined Star Alliance:	November 2012
Fleet:	215		
Aircraft type:	A319-100, A320-200, A320neo, B737-300, B737-800, B737-900, A330		
Major hub airports:	Shenzhen, Guangzhou		

Current as of: 14 MAY 19



Singapore Airlines' success has been fueled by its dedication to customer service. In-flight menus in all classes of service offer gourmet meals created by a panel of internationally renowned chefs, and all customers can enjoy the carrier's state-of-the-art in-flight entertainment system, which offers a wide choice of movies, music and games. The care and attention that Singapore Airlines gives to its customers has earned the airline many industry and travel awards, including 2018 Skytrax World Airline Awards' World's Best Airline', 2018 TripAdvisor's "Best airline in the World", 2017



Business Traveler's (US) "Best Overall Airline in the World", 2017 Business Traveler China's "Best Airline in the World", Travel Weekly Asia 2017 Readers' Choice Awards, "Best Airlines in Asia Pacific", and ranking 32nd on Fortune Magazine's Top 50 World's Most Admired Companies in 2018.

Total revenue:	8.51 BUSD	Revenue Passenger Km:	95.86 bn
Daily departures:	256	Annual Passengers:	19.51 m
Countries served:	32	Number of employees:	14,765
Airports served:	63	Joined Star Alliance:	April 2000
Fleet:	112		

Aircraft types: A380-800, B777-300ER/-200ER/-300/-200, A330-300, B787-10 and A350-900

Major hub airport: Singapore Changi

Current as of: 11 JAN 19



South African Airways (SAA) is the leading carrier in Africa, serving 57 destinations, in partnership with SA Express, Airlink, and its low cost carrier, Mango, within South Africa, across the continent, and eight intercontinental routes from its Johannesburg hub.

SAA's core business is the provision of passenger airline and cargo transport services together with related services, which are provided through SAA and its wholly-owned subsidiaries: SAA Technical; Mango its low cost carrier; and Air Chefs, the catering entity of SAA.

SAA is the winner of the **Best Airline Staff Service** award in the Africa category; this shows that our customer-facing employees are our true brand ambassadors who made a difference to millions of travelling customers.

Total revenue:	2.0 bn USD	Revenue Passenger Km:	20.7 bn
Daily departures:	101	Annual Passengers:	6.8 m
Countries served:	22	Number of employees:	5,576
Airports served:	32	Joined Star Alliance:	April 2006



Fleet: 46

Aircraft type: Airbus A340-600, A340-300e, A330-300, A330-200, A320-200, A319-100, Boeing B737 Freighters

Major hub airports: Johannesburg

Current as of: 14 MAY 19



Swiss International Air Lines (SWISS) serves over 100 destinations in 44 countries all over the world from its Zurich hub, Geneva and Lugano with a fleet of around 90 aircraft. As the airline of Switzerland, SWISS is a byword for traditional Swiss values. True to its roots, the company is dedicated to providing the highest possible quality in all its products and services. With its manageable medium size, SWISS is also optimally equipped to remain as close as possible to its customers and meet their individual needs. SWISS is committed on various fronts to the careful and sustainable use of natural resources, and regards a responsible attitude to the environment as an integral part of its corporate culture. As part of the Lufthansa Group and a member of Star Alliance, SWISS remains faithful to its mission of providing quality air services that link Switzerland with Europe and the world.

Total revenue:	5.3 BUSD	Revenue Passenger Km:	41.2 bn
Daily departures:	400	Annual Passengers:	17.9 m
Countries served:	44	Number of employees:	9,000
Airports served:	>100	Joined Star Alliance:	April 2006
Fleet:	90		

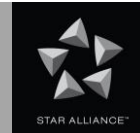
Aircraft types: A340-300, A330-300, A321, A320, A319, B777-300ER, Bombardier C Series

Major hub airports: Zurich and Geneva

Current as of: 14 MAY 19



TAP is Portugal's leading airline, in operation since 1945 and member of Star Alliance since 2005. TAP hub in Lisbon is a key European gateway at the



crossroads of Africa, North, Central and South America, where TAP stands out as the international leading carrier in operation to Brazil. The company's network currently comprises 93 destinations in 36 countries worldwide. TAP

currently operates about 3,000 weekly flights on a modern fleet of 78 Airbus aircraft and 21 aircraft in TAP Express livery, operating in the company's regional network, adding up to a 99 aircraft fleet in the whole.

Total revenue:	3.76 BUSD	Revenue Passenger Km:	38.05 bn
Daily departures:	395+	Annual Passengers:	16 m
Countries served:	36	Number of employees:	8,145
Airports served:	93	Joined Star Alliance:	March 2005
Fleet:	99		

Aircraft types: A319, A320, A321, A321LR, A330-200, A330-300, A330-900, A340-300 plus the regional fleet composed of ATR72 and Embraer 190 and 195

Major hub airport: Lisbon

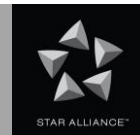
Current as of: 14 MAY 19



Thai Airways International Public Company Limited (THAI) is the national carrier of the Kingdom of Thailand. Founded in 1960, THAI operates an average of 1,089 roundtrip flights per week on domestic, regional and intercontinental routes.

THAI's philosophy is to provide a full service to premium passengers while maintaining the highest standards of service to leisure travelers, who represent over 80% of the company's total passenger transportation revenue. THAI aims to be the "First Choice Carrier with Touches of Thai". The success of THAI in the 59 years of operation has been endorsed through countless international awards received. THAI is regularly voted among the world's most admired carriers in research carried out by leading travel magazines and from Internet passenger surveys.

Safety is THAI's top priority. For 59 years, Thai Airways International has operated with high safety standards, adopting new safety regulations and practices as a prerequisite by various authorities around the world, and going even further to implement safety programs that are beyond the requirement.



Total revenue:	6.2 BUSD	Revenue Passenger Km:	72.32 bn
Daily departures:	311	Annual Passengers:	25 m
Countries served:	31	Number of employees:	22,054
Airports served:	76	Joined Star Alliance:	May 1997
Fleet:	102		

Aircraft types: Airbus A380-800, Airbus A350-900, Boeing 747-400, Boeing 777-300, -300ER, -200, -200ER, Airbus A330-300, Boeing 787-8, -9, Airbus A320-200 (THAI Smile)

Major hub airport: Suvarnabhumi Airport Bangkok

Current as of: 14 MAY 19



Established in 1933 with a fleet of five aircraft, Star Alliance member Turkish Airlines is the airline that flies to more countries and international destinations than any other airline in the world. Turkish Airlines has a fleet of 335 (passenger and cargo) aircraft flying to 311 worldwide destinations as 260 international and 51 domestic, in 124 countries. Since April 2019, Turkey's national flag carrier is operating from its new hub, Istanbul Airport, which is set to be the world's largest with an annual passenger

capacity of 200 million once all phases are complete. Recognized for its excellent products and services around the globe, Turkish Airlines bridges cultures and continents from its hub in Istanbul, with Turkish hospitality at its heart. More information about Turkish Airlines can be found on its official website www.turkishairlines.com or its social media accounts on Facebook, Twitter, YouTube, LinkedIn, and Instagram.

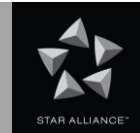
Total revenue:	12,855 BUSD	Revenue Passenger Km:	149,17 bn
Daily departures:	1.400	Annual Passengers:	75,17 m
Countries served:	124	Number of employees:	26.739
Airports served:	311	Joined Star Alliance:	April 2018
Fleet:	335		

Aircraft types: A319, A320, A321, A321 NEO, A330-200, A330-300, A340, B737-700, B737-8 MAX, B737-800, B737-900ER, B777-300ER, A330-200F, B777F, A310-300F, A300-600F, B747-400F

Major hub airports: Istanbul, Ankara

Current as of: 14 MAY 19





United is a founding member of the Star Alliance network. The airline has a rich history in aviation, tracing its roots to 1926 when a small Swallow biplane owned by Walter T. Varney carried airmail to Nevada from Pasco, Washington – a flight that marked the true beginning of commercial air transportation and the birth of United Airlines.

Today, the airline operates the world's most comprehensive global route network, including world-class international gateways to Asia and Australia, Europe, Latin America, and the Middle East. United, together with United Express, offers approximately 4,800 flights a day to 353 destinations from hubs in Chicago, Denver, Guam, Houston, Los Angeles, New York/Newark, San Francisco, Tokyo and Washington, D.C. United employs 92,000 people worldwide.

Total revenue:	41.3 BUSD	Revenue Passenger Km:	370 bn
Daily departures:	4,800	Annual Passengers:	158 m
Countries served:	58	Number of employees:	92,000
Airports served:	353	Joined Star Alliance:	May 1997
Fleet:	1,329		

Aircraft types: Airbus A319/A320; Boeing 737-700 / 800 / 900 / MAX 9; Boeing 757-200 / 300; Boeing 767-300 / 400; Boeing 777-200 / 300; Boeing 787-8 / 9 / 10

Regional: Bombardier CRJ-200 / 700; Embraer ERJ-145; Embraer E-170 / 175

Major hub airports: Chicago, Denver, Houston, Los Angeles, New York/Newark, San Francisco and Washington D.C.

International: Tokyo, Guam

Current as of 22MAY 19

All figures based on information provided by the individual airlines. Where annual figures are required, the latest available annual data has been used. Other data is based on the most current information provided by the individual airlines. This data is generally updated twice a year, hence more current data could be available from the individual member carrier websites.

Last updated: May 2019



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