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## THE STAR ALLIANCE NETWORK

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The Star Alliance network was created in 1997 to better meet the needs of the frequent international traveller.

Combined Total of the current Star Alliance member airlines:

Total revenue:	170.95 BUSD	Revenue Passenger Km:	1,615.23 bn
Daily departures:	More than 18,800	Annual Passengers:	727.62 m
Countries served:	193	Number of employees:	423,210
Airports served:	1,317	Fleet:	4,919
Lounges:	More than 1,000		

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## MEMBER AIRLINES

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Adria was founded in 1961 as a charter company. In the 1980s the airline started serving scheduled routes and joined the International Air Transport Association. Today Adria's network links Ljubljana with more than 25 cities throughout Europe and the Balkan region and offers excellent connections between Central and Southeast Europe. Adria is a regional feeder and carrier with its head office and primary hub at Ljubljana Jože Pučnik Airport, with a secondary hub in Pristina. Today the majority of Adria Airways business is in scheduled flights, offering more than 200 connections per week from Ljubljana. Adria Airways embodies many features characteristic of Slovenia: hospitality, friendliness and high-quality services. Together with a professional, caring staff and a modern fleet, Adria is committed to providing a high level of service and to winning the loyalty of its passengers for many years to come.

Total revenue:	0.18 BUSD	Revenue Passenger Km:	1.53 bn
Daily departures:	32	Annual Passengers:	1.21 m
Countries served:	21	Number of employees:	434
Airports served:	26	Joined Star Alliance:	December 2004
Fleet:	12		
Aircraft types:	A319, CRJ900, CRJ700		
Major hub airport:	Ljubljana	Airport base:	Pristina

# FACTS & FIGURES



AEGEAN AIRLINES, Greece's largest full-service airline and its subsidiary Olympic Air carried 13.2 million passengers in 2017. AEGEAN has been investing over many years in strengthening its international presence and in supporting tourism in Greece, both in Athens and at regional airports. The AEGEAN fleet consists of 46 Airbus A320 family aircraft. On 23rd October 2013 AEGEAN acquired Olympic Air, as a result passengers have increased frequencies and connections as well as many more Greek destinations to choose from our vast network.

AEGEAN's 2018 timetable includes a network of 153 destinations, in 44 countries with 16.6m available seats. AEGEAN has been honored with the Skytrax World Airline award, as the best European regional airline in 2017. AEGEAN won this award for the 7th year in a row and for the 8th time since 2009.

For more information please visit [www.aegeanair.com](http://www.aegeanair.com).

Total revenue:	1.11 BUSD	Revenue Passenger Km:	12.77 bn
Daily departures:	246	Annual Passengers:	7.37 m
Countries served:	44	Number of employees:	2,285
Airports served:	134	Joined Star Alliance:	June 2010

Fleet size: 46

Aircraft Types: A321 – 200, A320 – 200, A319 – 200

Hub Airport: Athens

Airport bases: Thessaloniki, Heraklion, Rhodes, Kalamata, Chania, Larnaca



Canada's flag carrier is among the 20 largest airlines in the world. Air Canada, together with its Air Canada Express regional partners and Air Canada Rouge, provides scheduled passenger service directly to 64 Canadian cities, 60 destinations in the United States and 98 cities in Europe, the Middle East, Africa, Asia, Australia, the Caribbean, Mexico, Central America and South America. Air Canada is the only international network carrier in North America to receive a Four-Star ranking according to independent U.K. research firm Skytrax. Its shares are traded on the Toronto Stock Exchange.

# FACTS & FIGURES

Total revenue:	12.52 BUSD	Revenue Passenger Km:	137.01 bn
Daily departures:	1,655	Annual Passengers:	48 m
Countries served:	60	Number of employees:	30,000
Airports served:	222	Joined Star Alliance:	May 1997
Fleet:	396		

Aircraft types: Air Canada – Boeing 787-8, Boeing 787-9, Boeing 777-300, Boeing 777-200, Boeing 767-300, Boeing 737 MAX 8, Airbus A330-300, Airbus A321-200, Airbus A320-200, Airbus A319-100, Embraer 190; Air Canada Rouge – Boeing 767-300, Airbus 319-100, Airbus 321-200; Air Canada Express - Embraer 175, Bombardier CRJ 900, Bombardier CRJ 100/200, Bombardier Dash 8 400/300/100

Major hub airports: Toronto, Montreal, Vancouver



Air China Limited (Air China) is the national flag carrier of China and a leading provider of passenger, air cargo and airline-related services and products in China. Its operational headquarters is in Beijing, a major domestic and international hub in China. It also provides airline-related services, including aircraft maintenance, ground handling services in Beijing, Chengdu, and other locations. As of June 31, 2017, the Group operated a fleet of 628 aircraft with an average age of 6.53 years, while the Company operated a fleet of 385 aircraft with an average age of 6.57 years. Passenger traffic routes have reached 408, including 106 international, 15 regional and 287 domestic routes. The Company's network covered 39 countries and regions globally and 184 cities, including 66 international, 3 regional and 115 domestic cities. Through the Star Alliance, the Company's route network extends to 1,307 destinations in 191 countries. Air China was listed on Hong Kong Stock Exchange and London Stock Exchange on December 15, 2004 under codes 00753 and AIRC respectively. On August 18, 2006, Air China was listed on Shanghai Stock Exchange under code 601111. For further details, please visit Air China's website: [www.airchina.com.cn](http://www.airchina.com.cn).

Total revenue:	5.88 BUSD	Revenue Passenger Km:	68.57 bn
Daily departures:	1,100	Annual Passengers:	30.30 m
Countries served:	39	Number of employees:	23,258
Airports served:	184	Joined Star Alliance:	Dec 2007
Fleet:	385		

Aircraft types: B737, B747, B777, B787, A350, A330, A321, A320, A319

Major hub airports: Beijing, Shanghai, Chengdu

# FACTS & FIGURES



India's national airline, Air India provides domestic and international air transport services to both passengers and cargo. Air India pioneered the country's aviation sector and its history is synonymous with the history of civil aviation in India. Air India embodies the spirit of India by extending warm hospitality and the urge to satisfy its guests, an inherent characteristic of the country's culture.

Since the first flight on October 15, 1932, Air India has grown to become a mega international airline connecting to 39 destinations in the USA, Europe, Australia, Far-East and South-East Asia and the Gulf. The airline's domestic network covers 75 destinations, including all state capitals and far-flung areas of India's North-East, Ladakh, Andaman and Nicobar Islands. The airline also provides ground handling and engineering & maintenance services, as well as low-cost travel options, through its subsidiaries. Air India's young fleet of 118 aircraft comprises a mix of the latest state-of-the-art B787 Dreamliners (21 aircraft), B777s, B747s, Airbus A330s, A321s, A320s and A319s.

Constantly adapting and re-inventing itself to stay ahead of competition, Air India has been and will continue to be committed to providing superior service, supported by the latest technology, to flyers worldwide.

Total revenue:	3.3 BUSD	Revenue Passenger Km:	41.36 bn
Daily departures:	approx. 430	Annual Passengers:	19.1 m
Countries served:	27	Number of employees:	11,912
Airports served:	114	Joined Star Alliance:	July 2014
Fleet:	118		

Aircraft types: B747-400, B777-200LR, B777-300ER, B787-800, A319, A320, A320 Neo, A321

Major hub airports: Delhi, Mumbai, Chennai, Kolkata, Bengaluru & Hyderabad

*Revenue Details as per the financial year 2016-2017 for Air India as details of FY 2017-2018 yet not finalized.*



Air New Zealand Limited is an international and domestic airline group that provides air passenger and cargo transport services, connecting customers to 21 ports within New Zealand and 31 ports in Australia, the Pacific Islands, China, Japan, Singapore, North America, South America and the United Kingdom.

The airline also encompasses business units providing engineering and ground handling services. Subsidiaries extend to booking systems, travel wholesaling and retailing services. Air New Zealand is renowned for its innovative approach to service and product design, including the revolutionary Economy Skycouch™, unique aircraft liveries and creative inflight safety videos which have proven to be huge hit, not only having captured the attention of customers on board but also going viral, collectively generating more than 120 million hits online.

# FACTS & FIGURES

Total revenue:	3.7 BUSD	Revenue Passenger Km:	34.8 bn
Daily departures:	500	Annual Passengers:	16+ m
Countries served:	19	Number of employees:	11,500
Airports served:	52	Joined Star Alliance:	May 1999
Fleet:	105		

Aircraft types: B777-300, B777-200, B787-9, B767-300, A320, ATR72-500, ATR72-600, Q300

Major hub airports: Auckland, Los Angeles



Following the “Inspiration of Japan” high quality of service, ANA has been awarded the respected 5-Star rating from SKYTRAX for 5 consecutive years starting in 2013. Additionally, ANA has been recognized by Air Transport World as “Airline of the Year” three times in the past 10 years - 2007, 2013 and 2018, becoming one of the few airlines winning this prestigious award for multiple times.

ANA was founded in 1952 with two helicopters and has become the largest airline in Japan, as well as one of the most significant airlines in Asia, operating 85 international routes and 116 domestic routes. ANA offers a unique dual hub model which enables passengers to travel to Tokyo and connect through the two airports in the metropolitan Tokyo, NARITA and HANEDA, to various destinations throughout Japan, and also offers same day connections between various North American, Asian and Chinese cities.

ANA has been a member of Star Alliance since 1999 and has joint venture partnerships with United Airlines, Lufthansa German Airlines, Swiss International Airlines and Austrian Airlines.

Besides the full service and award winner carrier ANA, the ANA Group has two LCCs as consolidated subsidiaries, Vanilla Air Inc. and Peach Aviation Limited. The ANA Group carried 52.1 million passengers in FY2016, has approximately 39,000 employees and a fleet of 260 aircraft. ANA is a proud launch customer and the biggest operator of the Boeing 787 Dreamliner.

Total revenue#:	16.3 BUSD	Revenue Passenger Km#:	84.6 bn
Daily departures:	979	Annual Passengers#:	52.1 m
Countries served:	22	Number of employees#:	13,518
Airports served:	62	Joined Star Alliance:	October 1999
Fleet:	257		

Aircraft types: B777-300, B777-200, B787-8, B787-9, B767-300, B737-800, B737-700, B737-500, A320, A321, DHC8-400

Major hub airports: Tokyo - Narita, Tokyo - Haneda

# 2016 FY figures

## ASIANA AIRLINES

Asiana Airlines was founded in 1988 and has been awarded 5 stars by Skytrax since 2007.

Headquartered in Seoul, South Korea, Asiana Airlines operates 74 international passenger routes to 62 destinations in 21 countries and 22 cargo routes to 25 cities in 11 countries. Asiana Airlines recently launched cutting-edge A350 services with in-flight connectivity to Fukuoka, Hanoi, San Francisco and London to provide the ultimate travel experience.

Celebrating its 30th anniversary, Asiana Airlines aims to cement its leading position on long-haul routes, commencing new direct flights to Venice and Barcelona and from Seoul in 2018. Asiana Airlines became a Star Alliance member in 2003. For more information, please visit <http://kr.flyasiana.com/C/en/main.do>

Total revenue:	5.374 BUSD	Revenue Passenger Km:	44.2 bn
Daily departures:	284	Annual Passengers:	19.5m
Countries served:	21	Number of employees:	11,489
Airports served:	75	Joined Star Alliance:	March 2003
Fleet size:	82		

Aircraft types: A380-800, A350-900, A330-300, A321-100/200, A320-200, B777-200ER, B747-400/SF/F, B767-300/F

Major hub airports: Seoul - Incheon, Seoul - Gimpo

## Austrian

Austrian Airlines is Austria's largest carrier and operates a global route network of approximately 130 destinations, being particularly dense in Central and Eastern Europe with 35 destinations. Thanks to its favorable geographical location at the heart of Europe, the company's hub at Vienna International Airport is the ideal gateway between East and West.

Austrian Airlines is part of the Lufthansa Group, Europe's largest airline group, and a member of the Star Alliance, the first global alliance of international airlines.

# FACTS & FIGURES

Total revenue:	2.4 BUSD*	Revenue Passenger Km:	18.6 bn
Daily departures:	395**	Annual Passengers:	12.9 m**
Countries served:	57	Number of employees:	6,914
Airports served:	130**	Joined Star Alliance:	March 2000

Fleet: 82

Aircraft types: Boeing 777-200, Boeing 767-300, Airbus A321, A320, A319, Embraer 195, Bombardier Q400

Major hub airport: Vienna

*\*by an average exchange rate of 1.1049 USD in 2016*

*\*\*around*



Avianca is the commercial brand that represents the Latin American airlines integrated in Avianca Holdings S.A., offering passenger transportation, air cargo and parcel services, and other specialized aviation services. Its comprehensive route network serving passengers throughout the Americas and Europe is operated with a modern fleet of short, medium, and long haul aircraft.

Recognized repeatedly by passenger surveys, its people strive to provide world class service with excellence. The airline offers a loyalty program, LifeMiles, which provides a wide range of benefits and travel options to its seven million members.

Total revenue:	4.4 BUSD	Revenue Passenger Km:	40.2 bn
Daily departures:	800	Annual Passengers:	29.4 m
Countries served:	26	Number of employees:	19,000
Airports served:	108	Joined Star Alliance:	June 2012

Fleet: 183

Aircraft types: Boeing 787, Airbus 318, 319, 320, 321, 330, ATR 42, ATR 72, CESSNA208 and Embraer E190.

Major hub airports: Bogota, Colombia; San Salvador, El Salvador; Lima, Peru.



## About Avianca Brasil

Avianca Brasil has been a scheduled airline since 2002. Currently, the carrier serves 24 domestic and four international destinations with 267 daily departures, operating 55 Airbus aircraft - the youngest fleet in Latin America. Recognized for the high quality of its product, the company offers an enhanced customer experience, which includes individual entertainment, free meals and ample legroom. Always innovative, Avianca Brasil was the first carrier in South America to enable internet access on board airplanes and one of the pioneers in the Latin American operation of the modern A320neo. Among these advantages lies the Amigo loyalty program, which has over 4 million registered customers. For more information, please access: [www.avianca.com.br](http://www.avianca.com.br).

Total revenue:	1.2 BUSD*	Revenue Passenger Km:	10.24 bn
Daily departures:	267	Annual Passengers:	10.8 m
Countries served:	4	Number of employees:	5,300
Airports served:	30	Joined Star Alliance:	July 2015
Fleet size:	55		

Aircraft types: A318-100, A319-100, A320-200, A320Neo, A330-200, A330-200F

Major hub airports: Brasilia, Rio de Janeiro, São Paulo, Salvador

\* Gross



Brussels Airlines, member of the Lufthansa Group, is the leading Belgian airline operating out of the capital of Europe. With flights to European, African, North American and Indian destinations, Brussels Airlines offers an excellent network for travel to, from and via its home base and Star Alliance hub at Brussels Airport. Brussels Airlines further completes its network offer thanks to a close cooperation with other Star Alliance member airlines that operate to and from Brussels Airport. Brussels Airlines was founded in 2002 and is 100% owned by Deutsche Lufthansa AG. On its long-haul flights, the airline offers a Business Class with full flatbeds and state-of-the-art inflight entertainment, as well as an Economy Class with ergonomic seats and individual inflight entertainment touchscreens and an Economy Privilege option for premium economy comfort.



# FACTS & FIGURES

On its European routes, Brussels Airlines offers the choice between four travel experiences catering for the needs of both price- and service- sensitive passengers: the economy class solutions Flex&Fast, Light&Relax and Check&Go, and the business class option Bizz&Class. The company connects the European capital to 28 long-haul destinations and more than 100 European cities.

Total revenue:	1.557 BUSD	Revenue Passenger Km:	15.26 bn
Daily departures:	250	Annual Passengers:	9.1 m
Countries served:	49	Number of employees:	3600
Airports served:	124	Joined Star Alliance:	December 2009
Fleet:	48		

Aircraft types: 22 Airbus A 319; 12 Airbus A 320; 10 Airbus A 330-200/300; 4 SSJ 100

Major hub airport: Brussels



Copa Airlines and Copa Airlines Colombia, subsidiaries of Copa Holdings, are the leading airlines in Latin America for passengers and cargo. Copa Airlines currently offers service in 75 destinations in 31 countries, in North, Central and South America and the Caribbean. Throughout 70 years of uninterrupted operations, they have managed to make the Hub of the Americas, located in Panama, into the leading hub of the continent and connecting passengers quickly and efficiently all over the continent.

Copa Airlines has been rewarded thanks to its punctuality close to 90%, one of the best indicators in the industry. Thanks to this punctuality, Copa Airlines has been recognized by FlightStats, for the fifth year in a row, as the most punctual airline in Latin America, and by the Official Airline Guide (OAG) as the fourth most punctual airline in the world, for its results obtained in 2017. In 2016, the company got the award as the "Leading Airline of Mexico and Central America" by the World Travel Awards. Copa was also awarded with two Skytrax awards as "Best Airline of Central America and the Caribbean" and "Best Airline Personnel in Central America".

Total revenue:	2.53 BUSD	Revenue Passenger Km:	24.2 bn
Daily departures:	335 approx.	Annual Passengers:	14.6 m
Countries served:	31	Number of employees:	8,069
Airports served:	75	Joined Star Alliance:	June 2012
Fleet size:	100		

Aircraft types: 14 Boeing 737-700, 66 Boeing 737-800, 20 EMB-190

Major hub airport: Panama

# FACTS & FIGURES



Croatia Airlines, the Croatian flag carrier, was registered under the name of Zagreb Airlines d.d. in 1989. Since July 1990, the company has been operating under its present name.

Croatia Airlines is a full-service carrier that provides domestic and international air passenger and cargo transport services. It also provides aircraft maintenance and professional training of aviation personnel.

In its more than 29 years of operations the company has been recognized by its passengers for flight safety, quality of services and professional staff.

Croatia Airlines significantly contributes to the development of Croatian tourism considering that, on an annual basis, one third of all tourists arriving to Croatia by plane fly Croatia Airlines.

For further information please visit [www.croatiaairlines.com](http://www.croatiaairlines.com)

Total revenue:	0.28 BUSD	Revenue Passenger Km:	1.63 bn
Daily departures:	110	Annual Passengers:	2.13 m
Countries served:	24	Number of employees:	907
Airports served:	40	Joined Star Alliance:	December 2004
Fleet size:	12		

Aircraft types: A320-200, A319-100, Dash 8-Q400

Major hub airport: Zagreb (Republic of Croatia)



EGYPTAIR is the world-renowned national airline of Egypt based in the Cosmopolitan city of Cairo. In more than 85 years, EGYPTAIR has experienced extraordinary growth and taken the lead to be the first airline in the Middle East and Africa, and the seventh in the world to join IATA.

EGYPTAIR operates from Terminal 3 at Cairo International Airport, where customers can enjoy the exclusive services inside Star Alliance lounges owned and operated by EGYPTAIR. In addition to EGYPTAIR newest fleet of the B777-300ER, A330-300 and B737-800NG, Egypt's flag carrier is implementing its fleet modernization plan by adding new 45 new aircraft including the Boeing Dreamliner 787-9, Airbus A320 Neo and Bombardier CS300 for long, medium and short haul services.

# FACTS & FIGURES

Total revenue:	1.42 BUSD	Revenue Passenger Km:	17,344 bn
Daily departures:	220	Annual Passengers:	7.14 m
Countries served:	47	Number of employees:	9,000
Airports served:	72	Joined Star Alliance:	July 2008
Fleet:	69		

Aircraft types: B777-200, B777-300ER, A340-200, A330-300, A330-200, A321-200, A320-200, B737-500, B737-800, B737-800NG, Embraer E-170 and A300-600 freighter

Major hub airport: Cairo



As flag carrier of Ethiopia, Ethiopian Airlines has become one of the continent's leading carriers, unrivalled in Africa for efficiency and operational success, turning profits for most years of its existence. Ethiopian Airlines was established on December 21, 1945. As one of the pioneer African airlines, Ethiopian began operations, with DC-3/C-47 aircraft. It has now become one of Ethiopia's major industries and an institution in Africa, operating a modern and environmental friendly fleet. It commands the lion's share of the pan African network, including the only daily east-west flight across the continent.

Ethiopian's network spans to Europe, North America, South America, Africa, Middle East and Asia, connecting cities across the globe. The airline is currently implementing its 15-year strategic plan called "Vision 2025" with the goal of becoming the leading aviation group in Africa. Ethiopian is proud to be a Star Alliance Member since December 2011.

Total revenue:	2.71 BUSD	Revenue Passenger Km:	31.4 bn
Daily departures:	275	Annual Passengers:	8.76 m
Countries served:	65	Number of employees:	16,002
Airports served:	121	Joined Star Alliance:	December 2011
Fleet size:	97		

Aircraft types: B777-300ER, A350-900, B787, B777-200LR, B777F, B757-200F, B767-300, B737-700, B737-800NG, Q400NG

Major hub airports: Addis Ababa (main hub), Lomé (Togo), Lilongwe (Malawi), and Liège (Belgium- cargo hub)

Notes to Editors:

\* Fleet size includes aircraft planned for delivery in May 2018.

\* Number of employees includes airport staff and those working on contract basis and those handling outsourced services

# FACTS & FIGURES



Founded in March 1989, EVA Air, a one-hundred-percent privately owned Taiwanese airline, is the sister company of Evergreen Marine Corporation, which is the world famous shipping line in terms of container operation. Since the inauguration of its maiden flight on July 01, 1991, EVA Air is currently serving 57 destinations over four continents, except Africa, with 73 aircraft and is still steadily expanding its operation network and fleet. EVA Air became a Star Alliance member since 18 June 2013.

Total revenue:	4.10 BUSD	Revenue Passenger Km:	45.84 bn
Daily departures:	158	Annual Passengers:	12 m
Countries served:	18	Number of employees:	10,928
Airports served:	57	Joined Star Alliance:	June 2013
Fleet size:	78		
Aircraft types:	B777-300, A330-300, A330-200, A321-200, ATR72-600		
Major hub airport:	Taipei		



We are a modern airline connecting Poland and Central-Eastern Europe with the world. Every year we host on board our aircraft more than 7 million passengers, providing them with shortest and most comfortable journeys more than 80 destinations worldwide via Warsaw.

As the only airline in the region, we offer direct long-haul flights to New York, Chicago, Toronto, Beijing, Tokyo, Seoul as well as to Los Angeles and Newark, building our leadership position in East Central Europe.

Warsaw is an efficient and competitive transfer hub for Poland and Central-Eastern Europe. A well designed route network, fast transfers, convenient departure and arrival times, plus an optimal location in the center of Europe with user-friendly airport infrastructure.

We have spread our wings - our fleet is one of the youngest in Europe and we are the only airline to operate all long-haul flights with the most cutting-edge aircraft in the world - the Boeing 787 Dreamliner. We are also waiting for another aircraft to enrich our fleet in March 2018 - Boeing 787-9. In 2017, following growing demand in the short and medium haul markets, we expand our fleet with new aircraft types - Boeing 737-800 and Boeing 737 MAX 8.

Our passengers travel in the way they want. Thanks to a wide range of classes, fares, products and services, we offer them great freedom to plan their journey based on their favorite, most useful and helpful elements. This also makes us the first choice airline for a growing number of passengers in the region. Customer trust is also underlined by the numerous awards we receive every year.

LOT is all about people - who are full of positive energy and the ability to successfully combine modernity with tradition. The best pilots, many of them renowned as world champions, professional cabin crews and ground staff serve our passengers every day with commitment and smiles. We are proud that we are building Poland's most international brand together.

# FACTS & FIGURES

Total revenue:	1.26 BUSD	Revenue Passenger Km:	12.66 bn
Daily departures:	350	Annual Passengers:	7 m
Countries served:	45	Number of employees:	1,690
Airports served:	90	Joined Star Alliance:	October 2003

Fleet (1<sup>st</sup> May): 70

Aircraft types: Boeing 787-8, Boeing 787-9, Boeing 737-400, Boeing 737-800, Boeing 737-MAX 8, Embraer 195, Embraer 175, Embraer 170, Bombardier Dash Q400

Major hub airport: Warsaw Chopin Airport



Lufthansa is the biggest airline within the Lufthansa Group and is the first five stars Airline in Europe. As one of the world's largest and most prestigious airlines, Lufthansa currently flies to 209 destinations in 74 countries on 4 continents. In the 2017 business year, the airline welcomed around 66.2 million passengers on board its flights. Headquartered in Cologne and with hubs in Frankfurt/Main and Munich, Lufthansa employs more than 30,000 people. As an industry innovator, Lufthansa has long been committed to environmental care and sustainability, operating one of the most technologically-advanced and fuel-efficient fleet in the world. Its long-haul fleet includes the Boeing 747-8 and the Airbus A380. The airline is the largest European operator of the A380 and was also the launch customer for the new Boeing 747-8. With the arrival of the A350-900, Lufthansa welcomes a state-of-the-art newcomer to its fleet. The A350-900 is currently the world's most modern and most environmentally-friendly long-haul aircraft. It uses 25 percent less kerosene, produces 25 percent fewer emissions and is significantly quieter on take-off than comparable types of aircraft.

Lufthansa's fleet currently consists of 357 aircraft. The airline will receive another 183 scheduled for delivery until 2025.

Total revenue:	20.16 BUSD	Revenue Passenger Km:	153 bn
Daily departures:	842	Annual Passengers:	66.2
Countries served:	74	Number of employees:	30,000
Airports served:	209	Joined Star Alliance:	May 1997
Fleet size:	357		

Aircraft types: A380-800, 747-8i, 747-400, A350-900, A340-600, A340-300, A330-300, A321-100/-200, A320-200, A320neo, A319-100, Embraer 195, Embraer 190, CRJ900,

Major hub airports: Frankfurt am Main, Munich

# FACTS & FIGURES



SAS Scandinavian Airlines is Northern Europe's leading airline with more than 800 daily flights to 123 destinations in Scandinavia, Europe, the U.S. and Asia. Along with an extensive loyalty program, EuroBonus, SAS offers a wide range of innovative travel solutions in order to make customers' travel as time efficient and smooth as possible.

SAS makes life easier for people who travel frequently to, from and within Scandinavia by offering smooth, attractively priced flights for those travelling on business and those travelling privately.

In addition to airline operations, activities at SAS include ground handling services, technical maintenance and air cargo services.

Total revenue:	5.20 BUSD	Revenue Passenger Km:	40.1 bn
Daily departures:	817	Annual Passengers:	30 m
Countries served:	> 30	Number of employees:	10,324
Airports served:	123	Joined Star Alliance:	May 1997
Fleet:	158		

Aircraft types: Airbus A340-300, Airbus A330-300, Airbus A350, Airbus A319/A320/A320neo/A321, Boeing 737NG, Bombardier CRJ900 and ATR-72

Major hub airports: Copenhagen, Oslo, Stockholm



Shenzhen Airlines Co., Ltd, was founded in November 1992 and started operations on September 17 of the following year. With Air China and Shenzhen International Total Logistics (Shenzhen) Co, Ltd as its major shareholders, Shenzhen Airlines focuses on business of passenger, cargo and mail transportation. Its flight network covers major cities in China and extends to Hong Kong, Taiwan, Japan, Korea, Thailand and Singapore.

Having matured in the Shenzhen Special Economic Zone, Shenzhen Airlines is deeply rooted in Shenzhen, constructing "air corridors" to facilitate the city's international trade and cultural exchanges. Apart from its own development, Shenzhen Airlines voluntarily engages its social responsibility and serves the community with gratitude. Thus the company is widely regarded as a "Shining Name Card of Shenzhen".



# FACTS & FIGURES

Total revenue:	3.79 BUSD	Revenue Passenger Km:	43.83 bn
Daily departures:	644	Annual Passengers:	28.28 m
Countries served:	6	Number of employees:	24,076
Airports served:	81	Joined Star Alliance:	November 2012
Fleet:	181		
Aircraft types: A319-100, A320-200, A330, B737			
Major hub airports: Shenzhen, Guangzhou			

## **SINGAPORE AIRLINES**

Singapore Airlines' success has been fueled by its dedication to customer service. In-flight menus in all classes of service offer gourmet meals created by a panel of internationally renowned chefs, and all customers can enjoy the carrier's state-of-the-art in-flight entertainment system, which offers a wide choice of movies, music and games. The care and attention that Singapore Airlines gives to its customers has earned the airline many industry and travel awards, including 2017 Business Traveler's (US) "Best Overall Airline in the World", 2017 Business Traveler China's "Best Airline in the World", Travel Weekly Asia 2017 Readers' Choice Awards, "Best Airlines in Asia Pacific", Hurun Best of the Best Awards' "Best International Business /First Class of the Year 2018" and ranking 32nd on Fortune Magazine's Top 50 World's Most Admired Companies in 2018.

Total revenue:	8.96 BUSD	Revenue Passenger Km:	94.27 bn
Daily departures:	238	Annual Passengers:	19.03 m
Countries served:	32	Number of employees:	14,686
Airports served:	61	Joined Star Alliance:	April 2000
Fleet:	109		
Aircraft types: A380-800, B777-300ER, B777-200ER, B777-300, B777-200, A330-300 and A350-900			
Major hub airport: Singapore Changi			



# FACTS & FIGURES



South African Airways (SAA) is the leading carrier in Africa, serving 57 destinations, in partnership with SA Express, Airlink, and its low cost carrier, Mango, within South Africa and across the continent, and eight intercontinental routes from its Johannesburg hub.

SAA's core business is the provision of passenger airline and cargo transport services together with related services, which are provided through SAA and its wholly owned subsidiaries: SAA Technical; Mango its low cost carrier; and Air Chefs, the catering entity of SAA.

SAA is the winner of the "Best Airline Staff Service" Award in the Africa category; this shows that our customer-facing employees are our true brand ambassadors who made a difference to millions of travelling customers.

Total revenue:	2.0 BUSD	Revenue Passenger Km:	20.7 bn
Daily departures:	103	Annual Passengers:	6.8 m
Countries served:	22	Number of employees:	5,752
Airports served:	32	Joined Star Alliance:	April 2006
Fleet:	48		

Aircraft types: A340-600, A340-300e, A330-200, A320-200, A319-100, Boeing B737 Freighters

Major hub airport: Johannesburg



Swiss International Air Lines (SWISS) serves 100 destinations in 43 countries all over the world from its Zurich hub and the Swiss international airport of Geneva with a fleet of 90 aircraft. As the airline of Switzerland, SWISS is a byword for traditional Swiss values. True to its roots, the company is dedicated to providing the highest possible quality in all its products and services. With its manageable medium size, SWISS is also optimally equipped to remain as close as possible to its customers and meet their individual needs. SWISS is committed on various fronts to the careful and sustainable use of natural resources, and regards a responsible attitude to the environment as an integral part of its corporate culture. As part of the Lufthansa Group and a member of Star Alliance, SWISS remains faithful to its mission of providing quality air services that link Switzerland with Europe and the world.

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Total revenue:	5.0 BUSD	Revenue Passenger Km:	39.1 bn
Daily departures:	400	Annual Passengers:	16.9 m
Countries served:	43	Number of employees:	8,834
Airports served:	108	Joined Star Alliance:	April 2006
Fleet:	90		

Aircraft types: A340-300, A330-300, A321, A320, A319, B777-300ER, Bombardier C Series

Major hub airports: Zurich and Geneva



TAP is Portugal's leading airline and member of Star Alliance since 2005. In operation since 1945, TAP celebrated 70 years on 14 March 2015, and has completed its privatization process in 2015, with the Atlantic Gateway Group now as a new private shareholder. TAP hub in Lisbon is a key European gateway at the crossroads of Africa, North, Central and South America, where TAP stands out as the international leading carrier in operation to Brazil. As of summer 2018 the company's network will comprise 84 destinations in 34 countries worldwide. TAP currently operates about 2,600 weekly flights in average on a modern fleet of 67 Airbus aircraft and 21 aircraft in TAP Express livery, operating in the company's regional network, adding up to an 88 aircraft fleet in the whole.

Total revenue:	3.46 BUSD	Revenue Passenger Km:	34.63 bn
Daily departures:	370+	Annual Passengers:	14.2 m
Countries served:	34	Number of employees:	7,470
Airports served:	88	Joined Star Alliance:	March 2005
Fleet:	88		

Aircraft types: A319, A320, A321, A330-200, A330-300, A340-300 plus the regional fleet composed of ATR72 and Embraer 190 and 195

Major hub airport: Lisbon

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Thai Airways International Public Company Limited (THAI) is the national carrier of the Kingdom of Thailand. Founded in 1960, THAI operates an average of 1,095 roundtrip flights per week on domestic, regional and intercontinental routes.

THAI's philosophy is to provide a full service to premium passengers while maintaining the highest standards of service to leisure travelers, who represent over 80% of the company's total passenger transportation revenue. THAI aims to be the "First Choice Carrier with Touches of Thai". The success of THAI in the 57 years of operation has been endorsed through countless international awards received. THAI is regularly voted among the world's most admired carriers in research carried out by leading travel magazines and from Internet passenger surveys.

Safety is THAI's top priority. For 57 years, Thai Airways International has operated with high safety standards, adopting new safety regulations and practices as a prerequisite by various authorities around the world, and going even further to implement safety programs that are beyond the requirement.

Total revenue:	5.07 BUSD	Revenue Passenger Km:	62.44 bn
Daily departures:	156	Annual Passengers:	22.2 m
Countries served:	33	Number of employees:	22,387
Airports served:	82	Joined Star Alliance:	May 1997
Fleet:	102		

Aircraft types: Airbus A380-800, Airbus A350-900, Boeing 747-400, Boeing 777-300, Boeing 777-300ER, Boeing 777-200, Boeing 777-200ER, Airbus A330-300, Boeing 787-8, Boeing 787-9, Boeing 737-400, Airbus A320-200 (THAI Smile)

Major hub airport: Suvarnabhumi Airport Bangkok



Established in 1933 with a fleet of five aircrafts, Star Alliance member Turkish Airlines is a 4-star airline today with a fleet of 329 (passenger and cargo) aircraft flying to over 303 destinations worldwide with 252 international and 51 domestic. According to the Skytrax survey 2017, Turkish Airlines was chosen as "Best Airline in Southern Europe" for the 9<sup>th</sup> consecutive time. Turkish Airlines was awarded for the world's "Best Onboard Catering - Economy Class" in 2010, and the world's "Best Business Class Airline Catering" in 2013, 2014, 2016 and once again in 2017. It has also been awarded the "Best Business Class Passenger Lounge" in 2015 and 2017, and "Best Business Class Lounge Dining" award for three years in a row according to the last results of the survey. More information on Turkish Airlines is available on our website [www.turkishairlines.com](http://www.turkishairlines.com) or our [Facebook](#), [Twitter](#), [Youtube](#), [LinkedIn](#) and [Instagram](#) accounts.

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Total revenue:	9.40 BUSD	Revenue Passenger Km:	136.95 bn
Daily departures:	1,324	Annual Passengers:	68.6 m
Countries served:	120	Number of employees:	24,075
Airports served:	303	Joined Star Alliance:	April 2008
Fleet:	329		

Aircraft types: A340-300, A330-300, A330-200, B777-300ER, B737-900ER, B737-800, A320-200, A321-200, A319-100, B737-700, A310-300F, A330-200F, A300-600F, B747-400F, B777F

Major hub airports: Istanbul, Ankara



United is a founding member of the Star Alliance network. The airline has a rich history in aviation, tracing its roots to 1926 when a small Swallow biplane owned by Walter T. Varney carried airmail to Nevada from Pasco, Washington – a flight that marked the true beginning of commercial air transportation and the birth of United Airlines.

Today, the airline operates the most fuel efficient fleet among U.S. network carriers with the world's most comprehensive global route network, including world-class international gateways to Asia and Australia, Europe, Latin America, and the Middle East. United, together with United Express, offers approximately 4,500 flights a day to 338 destinations from hubs in Chicago, Denver, Guam, Houston, Los Angeles, New York/Newark, San Francisco, Tokyo and Washington, D.C. United employs 89,800 people worldwide.

Total revenue:	37.7 BUSD	Revenue Passenger Km:	348 bn
Daily departures:	4,500	Annual Passengers:	148 m
Countries served:	49	Number of employees:	89,800
Airports served:	338	Joined Star Alliance:	May 1997
Fleet:	1,262		

Aircraft types: Airbus A319/A320; Boeing 737-700 / 800 / 900; Boeing 757-200 / 300; Boeing 767-300 / 400; Boeing 777-200 / 300; Boeing 787-8 / 9 Boeing 787-8 / 9

Regional: ATR 42; Bombardier CRJ-200 / 700; Embraer ERJ-145; Embraer E-170 / 175

Major hub airports: Chicago, Denver, Houston, Los Angeles, New York/Newark, San Francisco and Washington D.C.

International: Tokyo, Guam

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All figures based on information provided by the individual airlines. Where annual figures are required, the latest available annual data has been used. Other data is based on the most current information provided by the individual airlines. This data is generally updated twice a year, hence more current data could be available from the individual member carrier websites.

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