

FACTS & FIGURES



STAR ALLIANCE

THE STAR ALLIANCE NETWORK

The Star Alliance network was created in 1997 to better meet the needs of the frequent international traveller.

Combined Total of the current Star Alliance member airlines:

Total revenue:	167.18USD	Revenue Passenger Km:	1,286.7 bn
Daily departures:	21,230	Annual Passengers:	653.62 m
Countries served:	189	Number of employees:	414,498
Airports served:	1,290	Fleet:	4,386
Lounges:	More than 990		

MEMBER AIRLINES



This will be a year of celebration for Adria Airways: it is 50 years since Slovenia acquired its first airline. Adria's history began in 1961, when it was set up as a charter company. In the eighties Adria Airways began offering services on scheduled routes and became a member of The International Air Transport Association (IATA). Today Adria's network links Ljubljana, the capital of Slovenia, with more than 50 destinations (scheduled and charter), mainly in Europe. In December 2010 Adria Airways set up scheduled connections from Pristina, flying seven times a week to Munich, four times a week to Frankfurt, two times a week to Brussels and once a week to Copenhagen, Dusseldorf and Paris.

Total revenue:	197 MUSD	Revenue Passenger Km:	1.23 bn
Daily departures:	36	Annual Passengers:	1.170 m
Countries served:	23	Number of employees:	452
Airports served:	17	Fleet:	14
Hub airport:	Ljubljana		

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Aegean Airlines is the largest Greek carrier, carrying 6.23 million passengers in 2010. The company operates a fleet of 29 aircraft (4 A321, 22 A320 and 3 A319) with average age of 3 years. AEGEAN has been named “Best Regional Airline Europe” at the Skytrax 2011 World Airline Awards and it is the runner-up in the “World’s Best Regional Airline” category, in “Airline Staff Service Excellence for Europe” category as well as in “Best Airline Southern Europe” category. In 2009, AEGEAN had also won the Skytrax Award for the “Best Regional Airline Europe”. Within its 12 year scheduled services history AEGEAN has been awarded six times by the European Regions Airline Association (ERA) in recognition of its operating performance, commercial success and commitment to customer comfort and satisfaction. Additionally, AEGEAN has been repeatedly awarded by the Athens International Airport as the single largest contributor to the airport’s passenger growth.

Total revenue:	826.7MUSD	Revenue Passenger Km:	5.8 bn
Daily departures:	162	Annual Passengers:	6.23 m
Countries served:	11	Number of employees:	2,200
Airports served:	34	Fleet:	29

Major hub airports: Athens, Thessaloniki, Heraklion, Rhodes and Larnaca



Air Canada, together with its Air Canada Express regional partners, operates scheduled and charter air transportation for passengers and cargo to 180 destinations on five continents: 60 destinations in Canada, 57 in the United States and 63 in Europe, the Middle East, Asia, Australia, the Caribbean, Mexico and South America, as of August 01, 2010.

Air Canada's predecessor, Trans-Canada Air Lines (TCA) inaugurated its first flight on September 1, 1937. By 1964, TCA had grown to become Canada's national airline and changed its name to Air Canada. The airline became fully privatised in 1989; its shares are traded on the Toronto Stock Exchange. Air Canada employs approximately 26,000 employees worldwide.

Total revenue:	11.1BUSD	Revenue Passenger Km:	83.5 bn
Daily departures:	1,530	Annual Passengers:	32.5 m
Countries served:	42	Number of employees:	26,000
Airports served:	180	Fleet:	352

Major hub airports: Toronto, Montreal, Vancouver, Calgary

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Air China Limited (Air China) is the national flag carrier of China and a leading provider of air passenger, air cargo and airline-related services and products in China. Its operational head office is in Beijing, a major domestic and international hub in China. It also provides airline-related services, including aircraft maintenance, ground services in Beijing, Chengdu, and other locations. As of the end of June, 2010, the Company operated a fleet of 282 aircraft. The Company's network covers 32 countries and regions, including 47 international, 91 domestic, and 3 regional cities. Air China was listed on the Hong Kong Stock Exchange and the London Stock Exchange on December 15, 2004 under codes 00753 and AIRC respectively. On August 18, 2006, Air China was listed on the Shanghai Stock Exchange under code 601111. For further details, please visit Air China's website: www.airchina.com.cn

Total revenue:	12.46BUSD	Revenue Passenger Km:	105.7 bn
Daily departures:	950	Carried Passengers:	60.01 m
Countries served:	32	Number of employees:	24, 459
Airports served:	141	Fleet:	282
Major hub airports: Beijing, Chengdu, Shanghai			



Air New Zealand Limited is an international and domestic airline group that provides air passenger and cargo transport services within New Zealand, as well as to and from Australia, the Southwest Pacific, Asia, North America and the United Kingdom.

Air New Zealand Limited also encompasses business units providing engineering and ground handling services. Subsidiaries extend to booking systems, travel wholesaling and retailing services.

Total revenue:	3.4BUSD	Revenue Passenger Km:	26.9 bn
Daily departures:	560	Annual Passengers:	13.1 m
Countries served:	17	Number of employees:	10,800
Airports served:	53	Fleet:	102
Major hub airports: Auckland, Los Angeles, Hong Kong			

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All Nippon Airways (ANA) is the ninth largest airline in the world by revenues and the largest in Japan by passenger numbers. Founded in 1952, it flies today to 78 domestic and international cities in a fleet of 228 aircraft serving a network of 163 routes. ANA has 33,000 employees and operates about 1,000 flights a day. In 2010, it carried 43 million passengers and generated revenues of \$16bn. ANA has been a core member of Star Alliance since 1999 and more than 20 million members belong to its Frequent Flyer Program (ANA Mileage Club). ANA is the launch customer for the world's newest and most advanced passenger aircraft, the Boeing 787 Dreamliner.

Total revenue:	17.7BUSD	Revenue Passenger Km:	56.8 bn
Daily departures:	1,142	Annual Passengers:	43.1 m
Countries served:	13	Number of employees:	33,183
Airports served:	77	Fleet:	222
Major hub airports: Narita, Haneda, Osaka			



Asiana Airlines, since its foundation in 1988 has fully committed itself to providing its valuable customers with innovative and world-class services that are second to none. Every employee within the entire company strives to realise this belief not only in their work, but in their daily lives. Through this belief, Asiana Airlines received the "2009 ATW Airline of the Year Award", known as "The Nobel Prize for the airline industry" in February, 2009. In 2010 Asiana was chosen as the 5-Star Airline for the fifth consecutive year by Skytrax.

Total revenue:	5.07BUSD	Revenue Passenger Km:	31.8 bn
Daily departures:	260	Annual Passengers:	15 m
Countries served:	23	Number of employees:	9,041
Airports served:	88	Fleet:	71
Major hub airports: Incheon, Gimpo (Seoul)			

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Austrian Airlines is Austria's largest carrier and offers a global route network of about 130 destinations. In Central and Eastern Europe, the route network is particularly dense. With 46 destinations Austrian Airlines is the market leader throughout the region. Thanks to its favourable geographical location at the heart of Europe, the company's hub at Vienna International Airport is the ideal gateway between East and West. Austrian Airlines is part of the Lufthansa Group, Europe's largest airline group, and a member of the Star Alliance, the first global alliance of international airlines.

Austrian Airlines stands for highest product and service quality with an Austrian touch. Exclusive DO & CO catering in all classes, the Viennese coffee house service or on-board chefs, who refine the in-flight gourmet menus on long-haul flights make Austrian unmistakable and unique. A series of recent industry surveys have seen the Austrian Airlines Group receive top rankings in quality and customer satisfaction categories.

Total revenue:	2.15BUSD	Revenue Passenger Km:	16.1 bn
Daily departures:	450	Annual Passengers:	10.9 m
Countries served:	56	Number of employees:	6,000
Airports served:	130	Fleet:	81
Major hub airport:	Vienna		



The aim of Blue1 is to offer, in cooperation with Star Alliance, the most attractive offering for Finnish business travellers, while not forgetting the leisure travel market. We are vigorously developing our route network, our fleet and our service product in terms of the entire travel chain. Blue1 emphasises the importance of a smooth network and fleet operation. Accordingly, innovative products and service are of the utmost importance in our customer-focused perspective. Extensive, flexible and dynamic operations integrated with SAS and Star Alliance is highly important.

Total revenue:	267.2MUSD	Revenue Passenger Km:	1.5 bn
Daily departures:	100	Annual Passengers:	1.6 m
Countries served:	9	Number of employees:	350
Airports served:	20	Fleet:	9
Hub airport:	Helsinki		

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British Midland International is the second largest airline at London Heathrow, one of the world's leading international hub airports, accounting for 10 per cent of all take-offs and landings. Across its full regional and mainline route network the airline offers over 1,000 flights per week to 44 destinations in the UK and Ireland, Europe, Central Asia, the Middle East and Northern Africa, operated with a modern fleet of Airbus and Embraer regional aircraft.

Total revenue:	1.134BUSD	Revenue Passenger Km:	7.5 bn
Daily departures:	150	Annual Passengers:	6.1 m
Countries served:	30	Number of employees:	3,811
Airports served:	44	Fleet:	60

Major hub airports: London Heathrow



Brussels Airlines is the Belgian airline that offers the widest choice of flights to and from its base in Brussels Airport. The group's 3000 employees and 51 aircraft operate more than 200 punctual flights daily, connecting the Capital of Europe to 65 premium European and African airports.

On its European routes, operated with AVRO, Airbus A319 and Boeing 737, Brussels Airlines offers the choice of a genuine business class product ("b.business"), a flexible travel formula offering efficiency and comfort ("b.flex economy+") and a low fare product ("b.light economy"). On medium- and long-haul flights, the airline operates traditional "Business" and "Economy" class. Long-haul flights to Africa are operated with Airbus A330-300 aircraft. In addition to a large range of African destinations, Brussels Airlines and its intercontinental partners also offer long-haul service to the United Arab Emirates, China, Thailand, India and North America.

Brussels Airlines is owned by SN Airholding and is backed up by more than 80 years of aviation experience in Belgium. On June 2009, Lufthansa Group announced an equity investment in the Belgian airline. The German group owns today 45% of Brussels Airlines.

Total revenue:	1.193BUSD	Revenue Passenger Km:	7.31 bn
Daily departures:	265	Annual Passengers:	4.89m
Countries served:	36	Number of employees:	3,300
Airports served:	68	Fleet:	49

Major hub airports: Brussels

CROATIA AIRLINES

Croatia Airlines, the Croatian national carrier, was registered as joint stock company under the name “Zagreb Airlines d.d.” in 1989 as the first joint stock company registered in Croatia. Since July 1990, the company has operated under its present name Croatia Airlines. This continuously growing company provides passenger travel services on short and mid-range flights within Europe.

The carrier currently operates over 70 daily flights to 25 destinations in 16 countries.

Total revenue:	267MUSD	Revenue Passenger Km:	1.14 bn
Daily departures:	70	Annual Passengers:	1.65 m
Countries served:	16	Number of employees:	1,095
Airports served:	25	Fleet:	13
Major hub airport: Zagreb			

EGYPTAIR

In more than 78 years, EGYPTAIR has experienced extraordinary growth and taken the lead to be the first airline in the Middle East and Africa, the seventh in the world, to join IATA and has become a treasured brand.

EGYPTAIR, a Star Alliance member since July 2008, now operates from the state-of-the-art new Terminal 3 at Cairo International Airport, where customers can enjoy the exclusive services inside the Star Alliance Lounges that are owned and operated by EGYPTAIR.

In 2004, EGYPTAIR demonstrated its commitment to the highest standards of safety by being the first IOSA certified airline in the Middle East & Africa.

On its newest fleet, EGYPTAIR is providing its customers with Full Flat Bed Seats in Business and personal screens in all classes. Moreover, EGYPTAIR customers can now enjoy using their personal mobile and WI-FI internet onboard the newest Airbus A330-300.

One key to EGYPTAIR’s success is its team spirit, which drives the team to look constantly at the best possible services for customers, partners and stakeholders.

Currently, EGYPTAIR’s fleet comprises 75 aircraft serving 74 destinations in 51 countries, fulfilling the needs of both business and leisure travellers.

Total revenue:	2.4BUSD	Revenue Passenger Km:	19 bn
Daily departures:	206	Annual Passengers:	9.1 m
Countries served:	51	Number of employees:	7,500
Airports served:	74	Fleet:	75
Major hub airports: Cairo			

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Ethiopian Airlines, the flag carrier of Ethiopia, was established on December 21, 1945. As one of the pioneer African Airlines, Ethiopian has come a long way since its humble beginning. Operating at the forefront of technology, it has now become one of Ethiopia's major industries and a veritable institution in Africa, operating a modern and environmental friendly fleet. It commands a lion's share of the pan African network including the daily and double daily east-west flight across the continent. The airline is currently implementing its 15-year strategic plan called "Vision 2025" with the goal of becoming the most competitive and leading aviation group in Africa.

At present, Ethiopian flies to 62 destinations in Europe, North America, and Africa, Middle East and Asia and 17 within Ethiopia. The combination of its modern fleet, strategic location, consistent operational success and developed network in major commercial and political cities in Africa has put the airline in a strong position in the African aviation industry.

In 2012 Ethiopian will start flying the Boeing 787 Dreamliner. With the introduction of the 787, Ethiopian customers will enjoy an innovative new interior environment, wider seats and aisles, larger windows and greatly improved overall flying experience. In addition to the 10 Boeing 787s on order, Ethiopian will complement the future fleet with 12 Airbus A350-900s and 10 Boeing 737-800s.

Ethiopian has received three prestigious awards in a row in 2011 for its outstanding service and achievements in the aviation industry. Ethiopian is proud to be a Star Alliance Member since December 2011.

Total revenue:	1.5BUSD	Revenue Passenger Km:	13.2bn
Daily departures:	144	Annual Passengers:	3.7 m
Countries served:	46	Number of employees:	5,635
Airports served:	79	Fleet:	48
Major hub airports: Addis Ababa and Lome			



LOT Polish Airlines has been operating in the market for over 82 years. The company operates in one of the largest and the fastest-developing European markets, offering its customers convenient connections and good knowledge of the region.

Perfectly located hub in Warsaw and well developed network of connections to East and West from Poland favour the share increase of the Polish carrier in passengers and cargo transport between Western and Eastern Europe. In addition to its extensive European network LOT operates Middle East and long haul flights to North America - New York, Chicago, Toronto and Asia -

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Hanoi. With a commitment to a high standard of service and delivering a quality product, the carrier has garnered praise throughout the industry. In 2012 LOT will take delivery of the most modern aircraft in the world – the Boeing 787 Dreamliner.

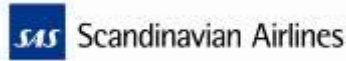
Total revenue:	899MUSD	Revenue Passenger Km:	6.55 bn
Daily departures:	212	Annual Passengers:	4.1 m
Countries served:	37	Number of employees:	2,887
Airports served:	61	Fleet:	54
Major hub airport: Warsaw			



Deutsche Lufthansa AG is an Aviation Group comprising around 400 subsidiaries and affiliates. The Lufthansa Group is dedicated to quality and innovation, safety and reliability. Headquartered in Germany, the Group operates in five business segments – passenger transportation, logistics, MRO, catering and IT services. Passenger transportation is the Group's core business: The airlines engaged in the passenger transportation business are Lufthansa (including Lufthansa Regional) Austrian Airlines, British Midland International, SWISS and Germanwings as well as stakeholding in Brussels Airlines, JetBlue und SunExpress. In the 2010 business year, the airlines in the Lufthansa Group welcomed more than 91 million passengers on board their flights, making it Europe's leading airline grouping. Operating through the Frankfurt, Munich, Vienna, London-Heathrow, Brussels and Zurich hubs, Lufthansa, Austrian Airlines, British Midland International, Brussels Airlines and SWISS jointly serve 258 destinations in 106 countries on four continents during winter schedule 2011/12. The Group fleet currently consists of more than 710 aircraft – on order are another 190, valued at a total of 18 billion euros at list price and scheduled for delivery between 2010 and 2016. With its ongoing expenditure in fleet renewal, the Group is consistently making the fleet more cost-efficient and its operations more environment-friendly. End of 2010 the Lufthansa Group employed around 117,000 people. In the 2010 business year, it returned revenues totalling 27.3 billion euro. More details at www.lufthansa.com.

Total revenue:	19.9BUSD	Revenue Passenger Km:	129.63 bn
Daily departures:	1,965	Annual Passengers:	58.8 m
Countries served:	82	Number of employees:	37,689
Airports served:	206	Fleet:	419
Major hub airports: Frankfurt, Munich			

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SAS Scandinavian Airlines is Northern Europe's leading airline with almost 700 daily flights to close to 100 destinations in Scandinavia, Europe, the U.S. and Asia. SAS offers a wide range of innovative travel solutions in order to make customers' travel as time efficient and smooth as possible. SAS is also Europe's most punctual airline.

Scandinavian Airlines intends to be one of the leading players in the airline industry in the area of environmental adaptation of its operations and the integration of environmental aspects into its business management process.

Total revenue:	5.685BUSD	Revenue Passenger Km:	4.1 bn
Daily departures:	667	Annual Passengers:	21.5 m
Countries served:	31	Number of employees:	12,833
Airports served:	93	Fleet:	136
Major hub airports: Copenhagen, Oslo, Stockholm			



Singapore Airlines' success has been fuelled by its dedication to customer service. In-flight menus in all classes of service offer gourmet meals created by a panel of internationally renowned chefs, and all customers can enjoy the carrier's state-of-the-art in-flight entertainment system, which offers the industry's widest choice of movies, music and games. The care and attention that Singapore Airlines gives to its customers has earned the airline many industry and travel awards, including Conde Nast Traveler's 'World's Best Airline' award for the 22th time and Travel+Leisure Magazine's "World's Best International Airline" award for 15 consecutive years.

Total revenue:	11.7BUSD	Revenue Passenger Km:	84.80 bn
Daily departures:	220	Annual Passengers:	16.6 m
Countries served:	34	Number of employees:	13,588
Airports served:	63	Fleet:	105
Major hub airports: Singapore Changi			



South African Airways (SAA) celebrated its 77th Anniversary in 2011 and is one of the oldest airlines in the world. SAA has received numerous "Best African Airline" awards from different leading magazines and international organisations.

The airline operates one of the most technologically advanced aircraft fleets in the world and offers an exclusive and highly rated product. The vision of

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SAA is to be an African Airline with global reach underpinned by values of safety, valuing its people, customer focused, accountability and integrity.

SAA is one of the leading and most experienced carriers within Africa offering over 20 destinations across the continent, as well as major destinations within South Africa including, its hub, Johannesburg. SAA's international network creates links to all continents from South Africa through 10 direct routes and 21 code-shares. SAA accounts for approximately 38% of all international arrivals in South Africa.

SAA recently introduced the Airbus A330-200 to its fleet. Many leading airlines are customers of SAA Technical, the largest and most advanced maintenance provider on the African continent.

SAA CEO Siza Mzimela is the first woman to be appointed into the IATA Board of Directors in its 67 year history. SAA is the winner of the 'Best Airline in Africa' Award in the regional category for 9 consecutive years and the winner of 'Service Excellence Africa' for two consecutive years. Mango and SAA hold the number one and number two successive spots as South Africa's most on time airlines.

Total revenue:	1.69BUSD	Revenue Passenger Km:	21.18 bn
Daily departures:	163	Annual Passengers:	6.8 m
Countries served:	27	Number of employees:	9,223
Airports served:	38	Fleet:	55

Major hub airports: Johannesburg



Spanair was born inspired by the philosophy of providing the best quality in air transport service to all its passengers. After more than 25 years of service (since 1986), the company is very proud to have achieved the status of being one of the leading airlines operating in Barcelona in number of passenger. In 2010 Spanair has been the first company increasing passengers in Barcelona Hub (El Prat) with an 11% growth. In this period, Spanair launched 17 new international routes from Barcelona. The company's priorities are to offer the best possible levels of safety, punctuality, comfort and excellence in all aspects of its service. Spanair is proud to be the first Spanish airline with and ISO 9001:2000 certified Corporate Quality Program and IOSA (IATA Operational Safety Audit) certification. With 170 daily flights, a fleet comprising of 29 aircraft and 2.065 employees, Spanair is a dynamic company aiming to be the first choice both for business and leisure travellers.

Total revenue:	820MUSD	Revenue Passenger Km:	8.1 bn
Daily departures:	170	Annual Passengers:	7.5 m
Countries served:	12	Number of employees:	2,065
Airports served:	47	Fleet:	29

Major hub airports: Barcelona

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Swiss International Air Lines (SWISS) serves 72 destinations in 38 countries all over the world (winter schedule 2011/12) from its Zurich hub and the further Swiss international airports of Basel and Geneva with a fleet of 89 aircraft.

As the airline of Switzerland, SWISS is a byword for traditional Swiss values. True to its roots, the company is dedicated to providing the highest possible quality in all its products and services. With its manageable medium size, SWISS is also optimally equipped to remain as close as possible to its customers and meet their individual needs.

SWISS is committed on various fronts to the careful and sustainable use of natural resources, and regards a responsible attitude to the environment as an integral part of its corporate culture. As part of the Lufthansa Group and a member of Star Alliance, SWISS remains faithful to its mission of providing quality air services that link Switzerland with Europe and the world. SWISS earned the prestigious Skytrax 2010 World Airline Award for "Staff Service Excellence", Europe, following a poll from over 100 nations, as well as the important Business Traveller Award as "Best Airline for Europe" for the fourth time in succession and as "Best Business Class to North and South America".

Total revenue:	5.7BUSD	Revenue Passenger Km:	29.5 bn
Daily departures:	420	Annual Passengers:	14.2 m
Countries served:	38	Number of employees:	7,641
Airports served:	72	Fleet:	89
Major hub airports: Zurich, Geneva, Basel			



Established in 1976 by Captain Rolim Adolfo Amaro with the commitment to delight the customers with high-quality services, TAM Airlines is now the largest airline company in Brazil. With over 29,000 employees, the company carried 34.5 million passengers, both in domestic and international flights in 2010.

The leader in the Brazilian domestic market, TAM operates flights to 45 destinations in Brazil. Thanks to commercial agreements signed with regional companies, it reaches 92 different destinations in the country. International operations include direct flights to 19 destinations in the United States, Europe and Latin America. TAM also has codeshare agreements that enable sharing seats in flights with international companies thus, passengers can travel to other 92 international destinations.

TAM is a pioneer in the launching of an airline loyalty program in Brazil. TAM Fidelidade Program currently has over 8.9 million associates and has distributed 16 million airplane tickets through point redemptions.

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TAM follows the highest safety standards in the world, strictly complying with the regulations of the Brazilian and international authorities. Moreover, TAM was the first Brazilian airline with an IOSA (IATA Operational Safety Audit) certification granted by IATA (International Air Transport Association).

Total revenue:	11.8BUSD	Revenue Passenger Km:	51.4 bn
Daily departures:	893	Annual Passengers:	34.5 m
Countries served:	16	Number of employees:	29,000
Airports served:	62	Fleet:	154

Major hub airports: Guarulhos and Congonhas (Sao Paulo), Tom Jobim/Galeao (Rio de Janeiro) and Brasilia.



TAP Portugal is the Portuguese leading airline, in operation since 1945 and a member of Star Alliance since March 14, 2005. Its hub in Lisbon is a key European gateway at the crossroads of Africa, North & South America, where TAP stands out as the international leading carrier in operation to Brazil. The company's network currently comprises 75 destinations in 34 countries worldwide. TAP currently operates over 1,850 weekly flights on average with a modern fleet of 55 Airbus aircraft, with another 16 aircraft operating in PGA colours, its regional carrier since 2007. On the whole, the company's current fleet now comprises 71 aircraft. In the pursuit of its customer focused policy, TAP continuously invests in innovation and new technologies, whose potentialities add to deliver safe, reliable and upgraded product and services tailored to meet customers' expectations. Retaining the Portuguese character of the Company's brand and quality service as the basic concept has been the main driver of TAP strategy in recent years. Awarded by the World Travel Awards in 2009 and 2010 as the "World's Leading Airline to South America", TAP was also honored by UNESCO and by the International Union of Geological Sciences with the IYPE "Planet Earth Award 2010", in the category of "Most Innovative Sustainable Product", in recognition of the achievements of the Company's Carbon Offset Program, the first one launched (in 2009) worldwide in partnership with IATA. TAP was recognized by Conde Nast Traveller magazine (in 2010) as the "Best Airline" and also awarded for several years in a row the "Best Airline in operation in Portugal" by the Portuguese specialized trade newspaper Publituris. Pursuing its commercial strategy and aiming at offering Customers with the best travel options possible at any time, TAP considerably extended its network coverage in 2011 with the start of operations to a number of new points in Europe, Africa and North & South America.

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More information available at www.flytap.com

Total revenue:	2.221BUSD	Revenue Passenger Km:	23.944 bn
Daily departures:	270 +	Annual Passengers:	9.1 m
Countries served:	34	Number of employees:	7.055
Airports served:	75	Fleet:	71
Major hub airports:	Lisbon, Porto		



Thai Airways International is the largest airline in Southeast Asia, serving more countries in the region than any other carrier, and globally serves 71 destinations in 34 countries spanning four continents, including Europe, Africa, Asia, Australia and North America. The key to THAI's success is its major award-winning in-flight and on-ground service, convenient schedules and on-time performance.

Total revenue:	6.06BUSD	Revenue Passenger Km:	55.67 bn
Daily departures:	250	Annual Passengers:	18.17 m
Countries served:	34	Number of employees:	24,563
Airports served:	72	Fleet:	89
Major hub airports:	Bangkok, Chiang Mai, Phuket, Hat Yai		



Turkish Airlines, Turkey's national flag carrier was founded in Ankara on May 20, 1933 under the name of "State Airlines Administration" and started its operations through the Ministry of Defense. In 1955, it was restructured into Turkish Airlines. Twenty-five per cent of the company was sold under the 2005 privatisation programme. Today 49.1 per cent of the company is owned by the Privatisation Administration and the rest of the shares are free floating. Turkish Airlines, with 176 aircraft (passenger and cargo) flies to 190 (November 2011) cities including 148 internationally and 42 domestic routes. Turkish Airlines is a member of the Star Alliance network which was established in 1997.

In order to keep alive its brand equity, which provides a serious competitive advantage, Turkish Airlines focuses on investments that support its brand equity such as offering quality, entertainment systems within the aircraft, comfortable seats, aesthetics and quality of presentation, investments in personnel all having high profiles. THY is technologically innovative and, with its developing and growing fleet, carries out works that also supports the training of its employees.

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Turkish Airlines, which acts with the awareness and responsibility of being the flag carrier of Turkey, regards flight safety and service quality as its two indispensable areas. For this reason it continually improves flight safety and service quality. Turkish holds the title of 4-star airline, with the intent of soon achieving the coveted 5-star airline status.

In addition to Europe, Turkish Airlines is expanding its network into the Russia, Central Asia, Far East Asia, Middle East, Africa and North and South America. One of the fastest growing airlines in the world, Turkish Airlines holds a strategic position between East and West around the globe.

As Skytrax announces the results of the evaluation 2010, Turkish Airlines has been named the "Best Airline in Southern Europe" and the best quality in economy class with the inflight service which is being served by Turkish Do&Co. The airline also marked its name on the 3rd place in the best airline companies in all Europe countries. Skytrax Turkish Airlines achieved the same success in 2007 and signed another success by becoming the 4 star airline company of Southern Europe in 2010. Turkish Airlines had a great effort this year in the grading of the "Skytrax World Aviation Awards 2010" known as the Oscars of Aviation industry. The airline also wins award for the "World's Best Economy Class Onboard Catering at 2010 World Airline Awards". The latest achievement, Turkish Airlines is chosen to receive the "Market Leadership Award 2010" by "Air Transport World", the leading monthly magazine covering the global airline industry. One of the fastest growing airline company, Turkish Airlines received several awards by Skytrax which is known as "Passengers Choice Awards" and marked its name in the world aviation industry. According to the results of the evaluation 2011, Turkish Airlines has been chosen as the winner of the 3 categories, "Best Airline Europe", "Best Premium Economy Seats" for its Comfort Class seats and "Best Airline Southern Europe".

Total revenue:	5.94 BUSD	Revenue Passenger Km:	43.5 bn
Daily departures:	727	Annual Passengers:	24.3 m
Countries served:	82	Number of employees:	15.726
Airports served:	193	Fleet:	176
Major hub airports: Istanbul, Ankara			



United Airlines and United Express operate more than 5,700 flights a day to 376 airports on six continents from their hubs in Chicago, Cleveland, Denver, Guam, Houston, Los Angeles, New York/Newark Liberty, San Francisco, Tokyo and Washington, D.C.

Total revenue:	23.2BUSD	Revenue Passenger Km:	338.9 bn
Daily departures:	5,717	Annual Passengers:	149 m
Countries served:	61	Number of employees:	86,402
Airports served:	376	Fleet:	1,262
Major hub airports: Chicago, Cleveland, Denver, Guam, Houston, Los Angeles, New York - Newark, San Francisco, Tokyo - Narita and Washington D.C. - Dulles.			

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US Airways, along with US Airways Shuttle and US Airways Express, operates more than 3,200 flights per day and serves more than 200 communities in the U.S., Canada, Mexico, Europe, the Middle East, the Caribbean, Central and South America. The airline employs 32,000 aviation professionals worldwide and is a member of the Star Alliance network, which offers its customers more than 21,000 daily flights to 1,290 airports in 189 countries. Together with its US Airways Express partners, the airline serves approximately 80 million passengers each year and operates hubs in Charlotte, N.C., Philadelphia and Phoenix, and a focus city in Washington, D.C. at Ronald Reagan Washington National Airport. US Airways was the only airline included as one of the 50 best companies to work for in the U.S. by LATINA Style magazine's 50 Report for 2010. For the sixth year in a row, the airline also earned a 100 per cent rating on the Human Rights Campaign Corporate Equality index, a leading indicator of companies' attitudes and policies toward lesbian, gay, bisexual and transgender employees and customers. US Airways also ranked #1 among its competing hub-and-spoke network carriers for 2010 performance as rated by the Wichita State University/Purdue University Airline Quality Rating (AQR) report. For more company information visit usairways.com, follow on Twitter @USAirways or at [Facebook.com/USAirways](https://www.facebook.com/USAirways).

Total revenue:	11.9BUSD	Revenue Passenger Km:	112 bn
Daily departures:	3,200	Annual Passengers:	80 m
Countries served:	28	Number of employees:	32,000
Airports served:	202	Fleet: (mainline only)	340
Major hub airports: Charlotte, Philadelphia, Phoenix, Washington D.C.			

All figures based on information provided by the individual airlines. Where annual figures are required, the latest available annual data has been used. Other data is based on the most current information provided by the individual airlines. This data is generally updated twice a year, hence more current data could be available from the individual member carrier websites.

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